



***USING GIS: FINDING CELL PHONE  
CALLERS WHEN THERE IS NO ADDRESS***

***2003 Kentucky Emergency Services Conference***

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Office of Geographic Information

# 911 location needed for:

Response to emergency --  
Where is it?

Routing of emergency vehicles --  
How to get there?

Tracking of emergency vehicles --  
Who should go and when will  
they get there?



This presentation will focus on the "where."

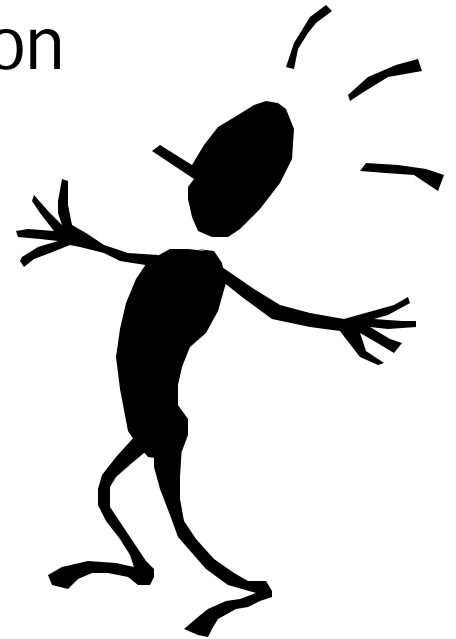
# Location can be:

"Absolute" -- latitude/longitude; state plane coordinate system (xy)

"Relative" -- "north side of the road,"  
"on a gravel bar just below the big bend in the river," or "somewhere between Frankfort and Lexington on I-64"

What about addresses-- absolute or relative?

--or maybe some of both?



# Location can be determined by:

Asking the caller and/or subscriber  
identification data --

(in both cases, unless the responder knows from  
the address where it is and how to get there,  
reference to a paper or digital map is needed)

and/or

Digital Map Display

(both for land-line and cell phone calls)



This is where GIS comes in . . .



# Geographic Information System

## "GIS"

- A system of computer software, hardware, data, processes, and personnel to help manipulate, analyze and present information that is tied to a spatial location
  - "spatial location" – usually a geographic location
  - "information" – visualization of analysis from data
  - "system" – process of linking software, hardware, and data
  - "personnel" – the most important element of a GIS

# GIS Coordination in Kentucky

## *Geographic Information Advisory Council--*

*GIAC* (created in 1994—KRS 11.515 & 11.517)

- Twenty-six member body representing *state* and *local* government and *professional* groups
- *Advises* the CIO and Governor's Office for Technology on GIS issues
- Develops and adopts *policies* and *standards*
- Encourages *coordination* of programs to minimize redundancy
- Promotes *activities* to bring GIS community together (such as annual conference)

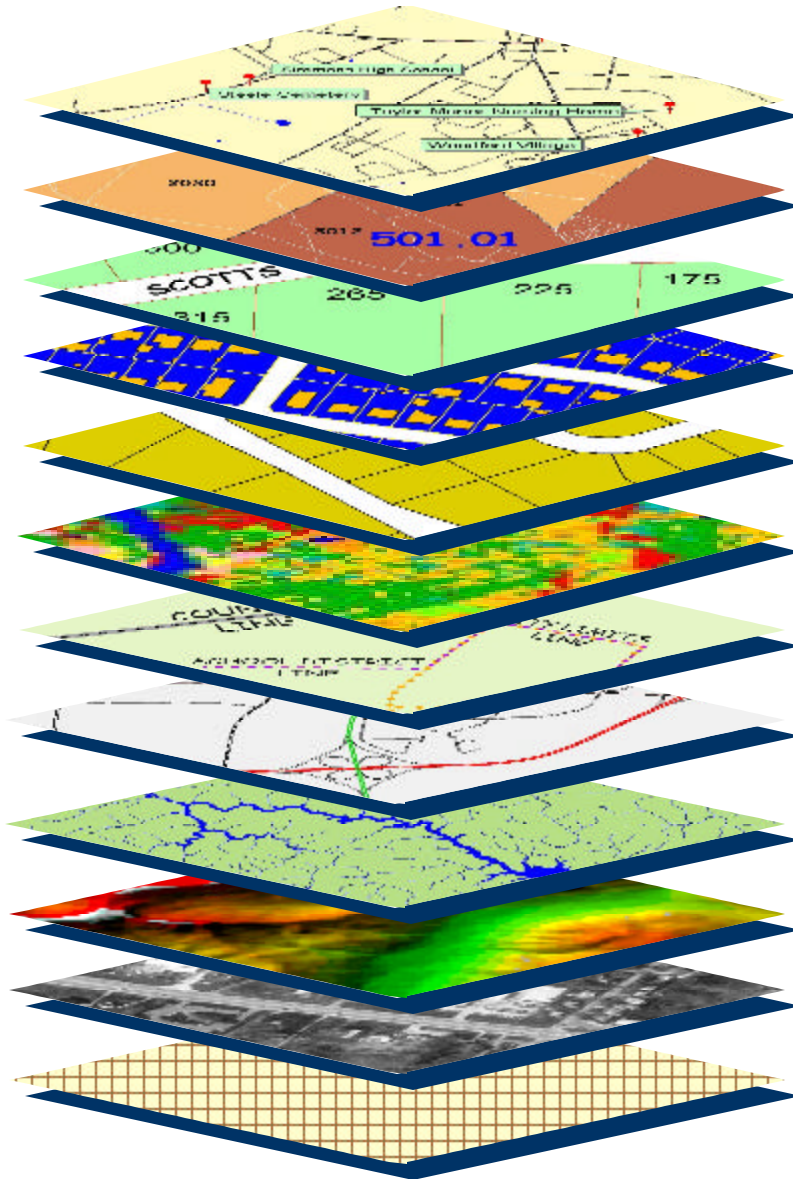
***Office of Geographic Information—OGI*** (created in 1994—KRS 42.650)—***Governor's Office for Technology***

- *Coordinates* multiagency projects, *including statewide base map creation*
- Provides *consulting*, technical and policy *assistance*, *training*, and other *support* to state and local government
- Conducts, supports, and participates in *research* and *pilot projects*
- Serves as *liaison* to federal government
- Maintains geographic information *clearinghouse*
- Provides *staff support* to the Geographic Information Advisory Council (GIAC)

## *The Commonwealth Map*

*The Commonwealth Map* will be a twelve layer statewide digital basemap available free via the Internet for interactive mapping and geographic data querying and downloading. As a collaborative effort of local, state, and federal partners, this initiative is designed to facilitate public, non-profit, and private sector geographic information systems (GIS) development, utilization, innovation, and data sharing. It will be Kentucky's contribution to *The National Map*.

# ***"THE COMMONWEALTH MAP"***



**Geographic Names\***

**Census**

**Addresses**

**Structures\***

**Parcels**

**Land Cover\***

**Boundaries\***

**Transportation\***

**Hydrography\***

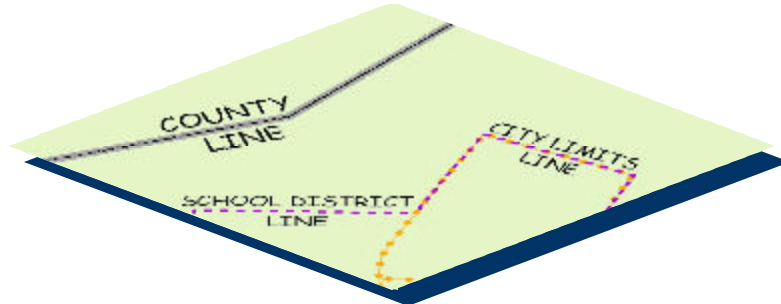
**Elevation\***

**Orthoimagery\***

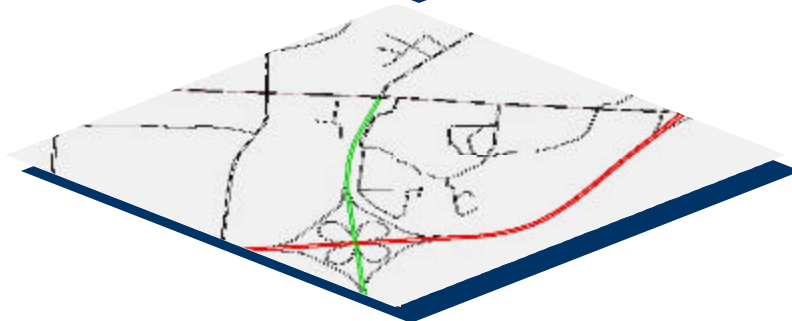
**Geodesy**

\*The National Map Layer

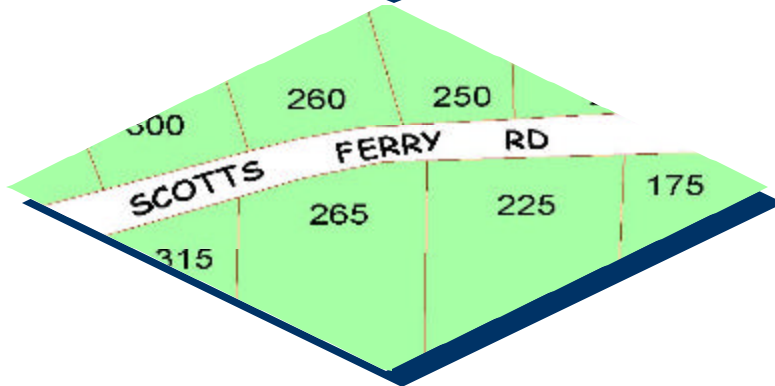
# ***Basic (essential) Layers for 911 Response***



**Boundaries**

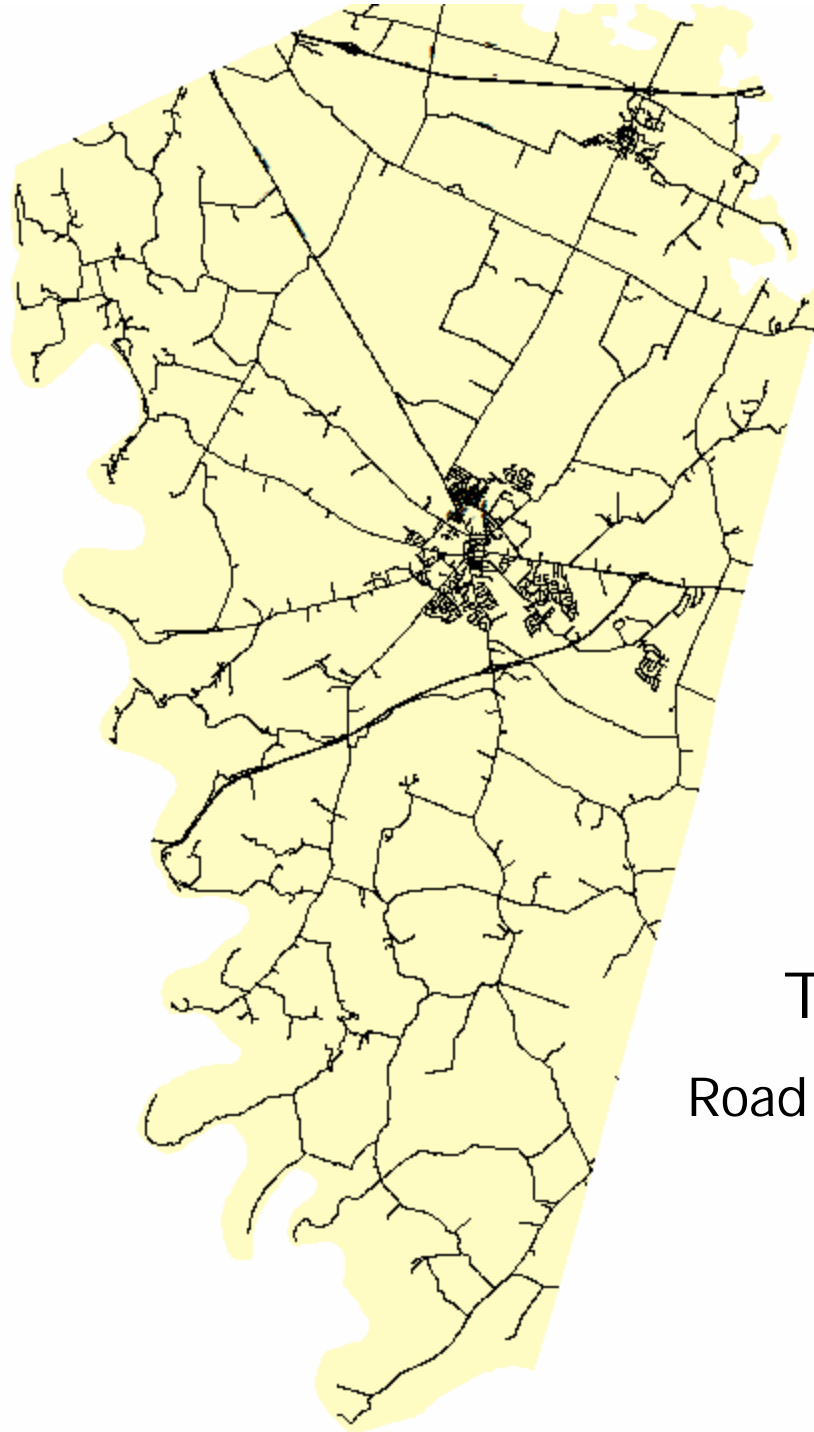


**Transportation**



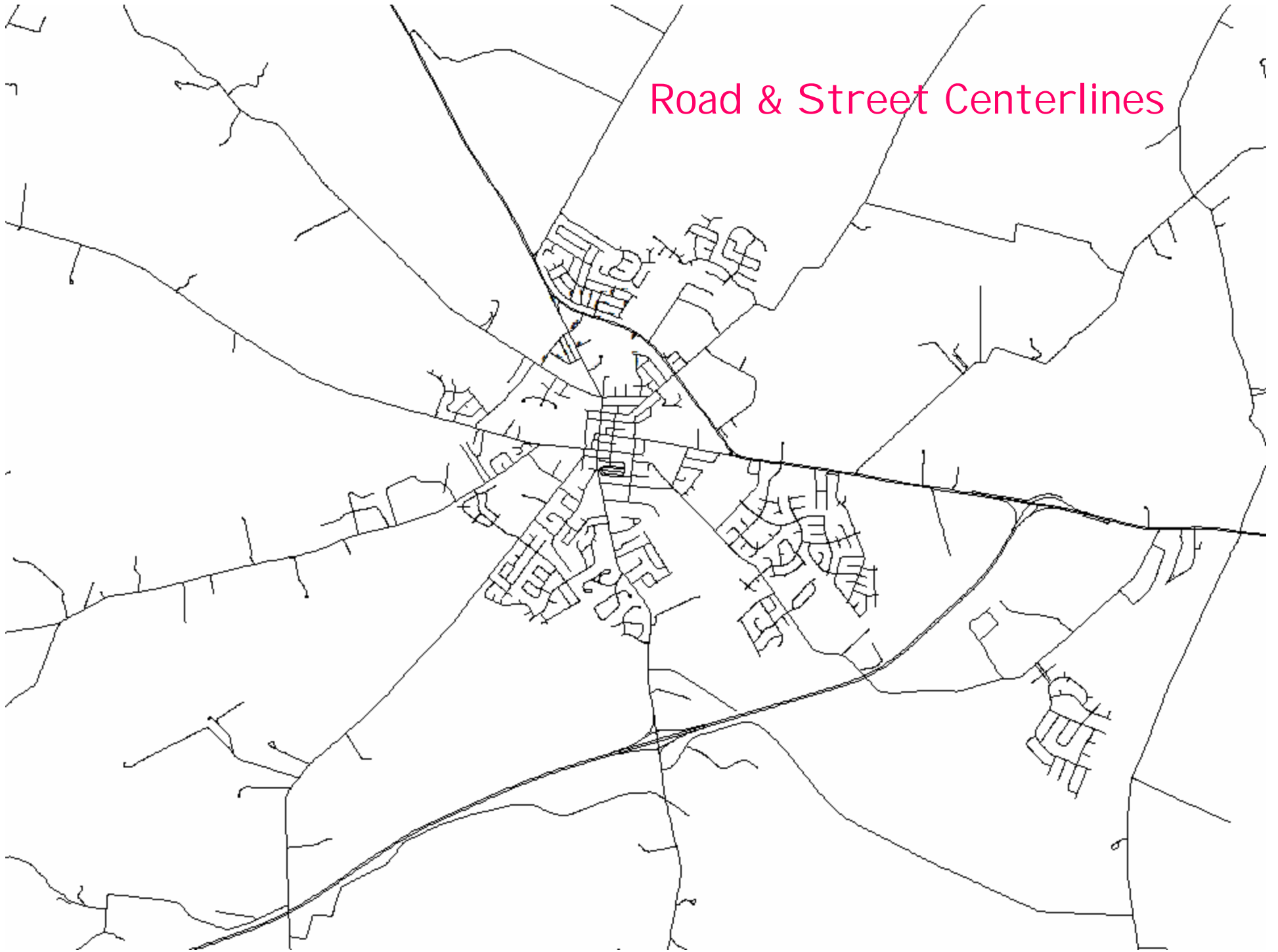
**Addresses**

Boundaries  
Woodford County

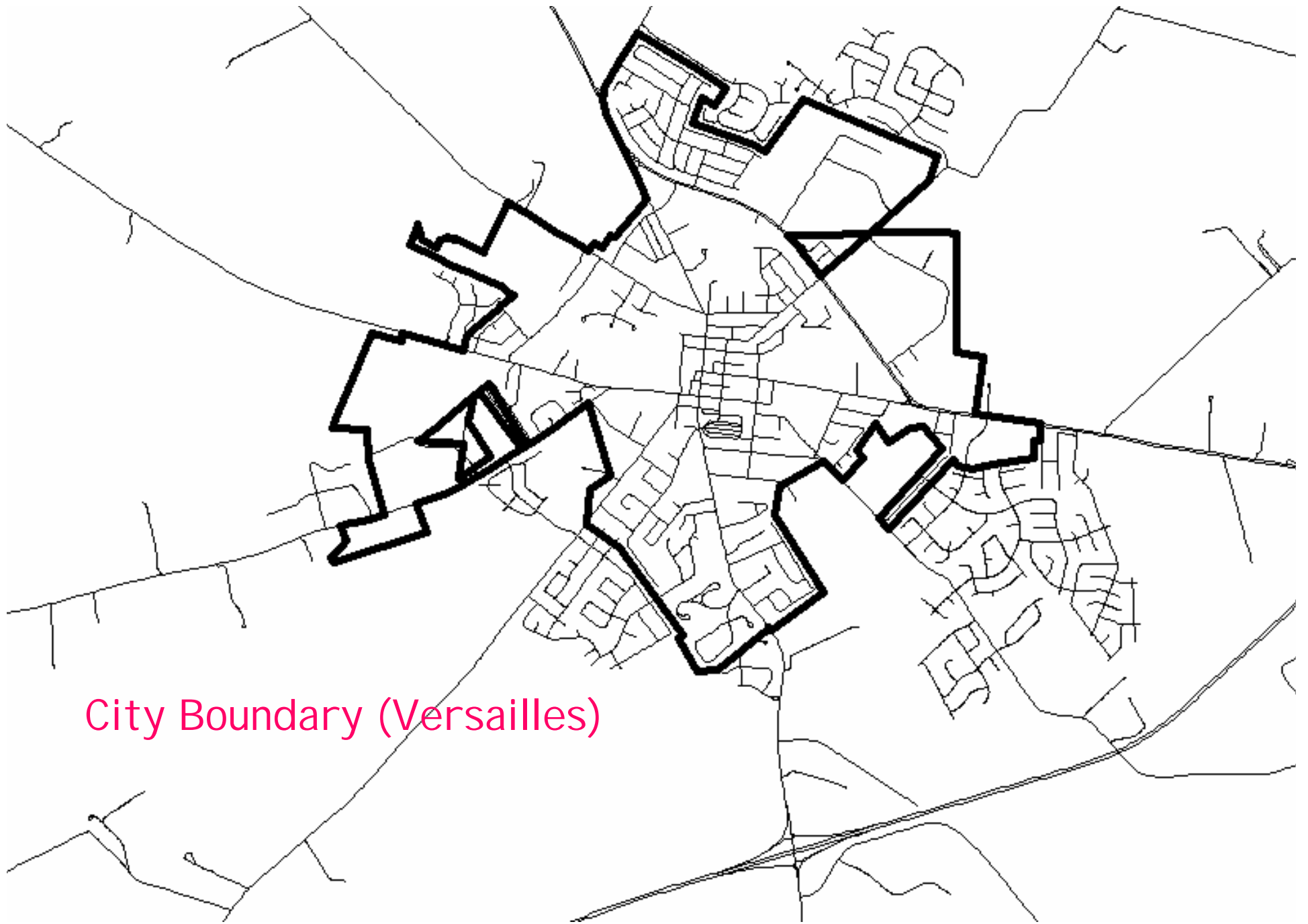


Transportation  
Road & Street Centerlines

## Road & Street Centerlines

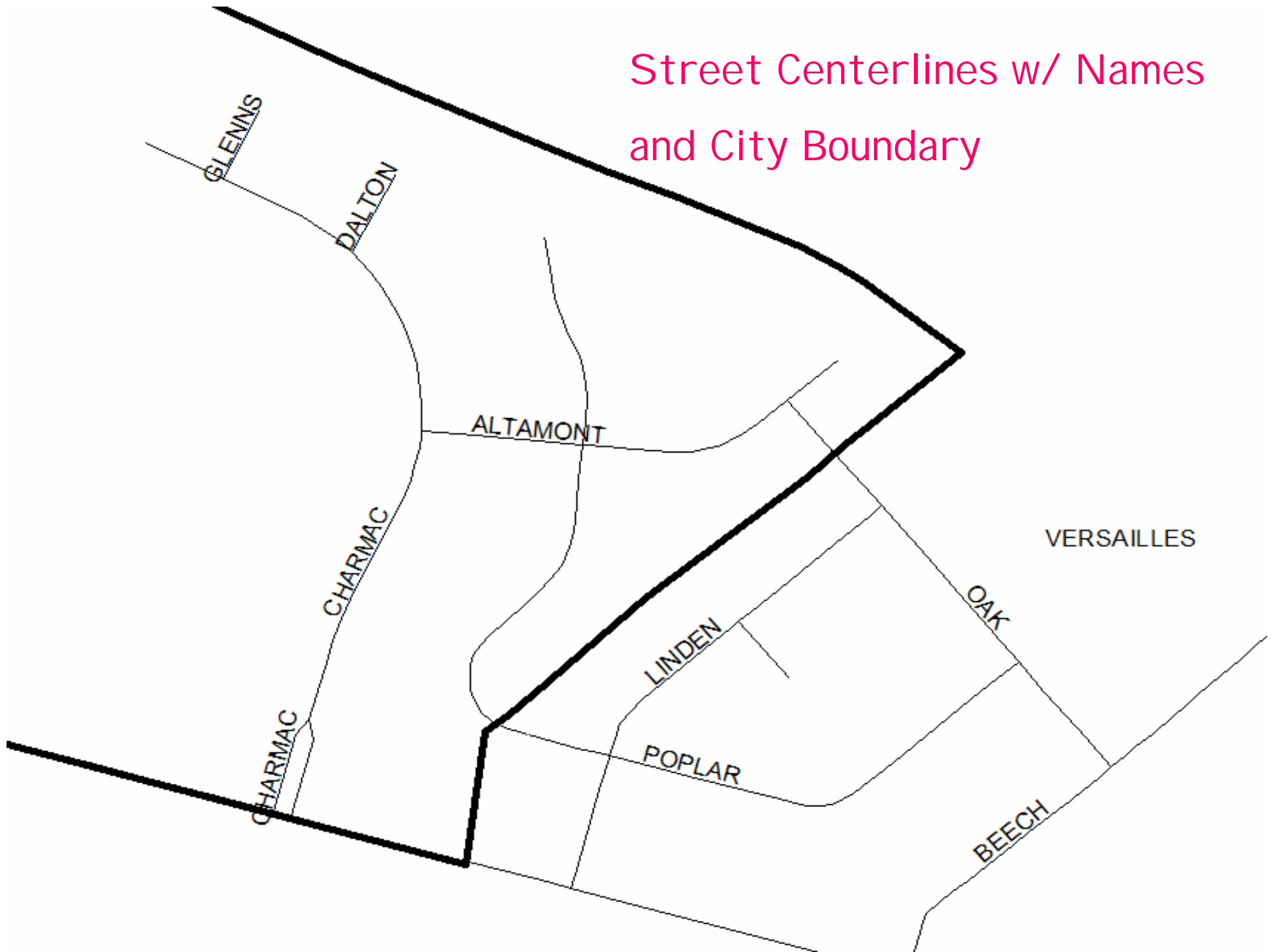


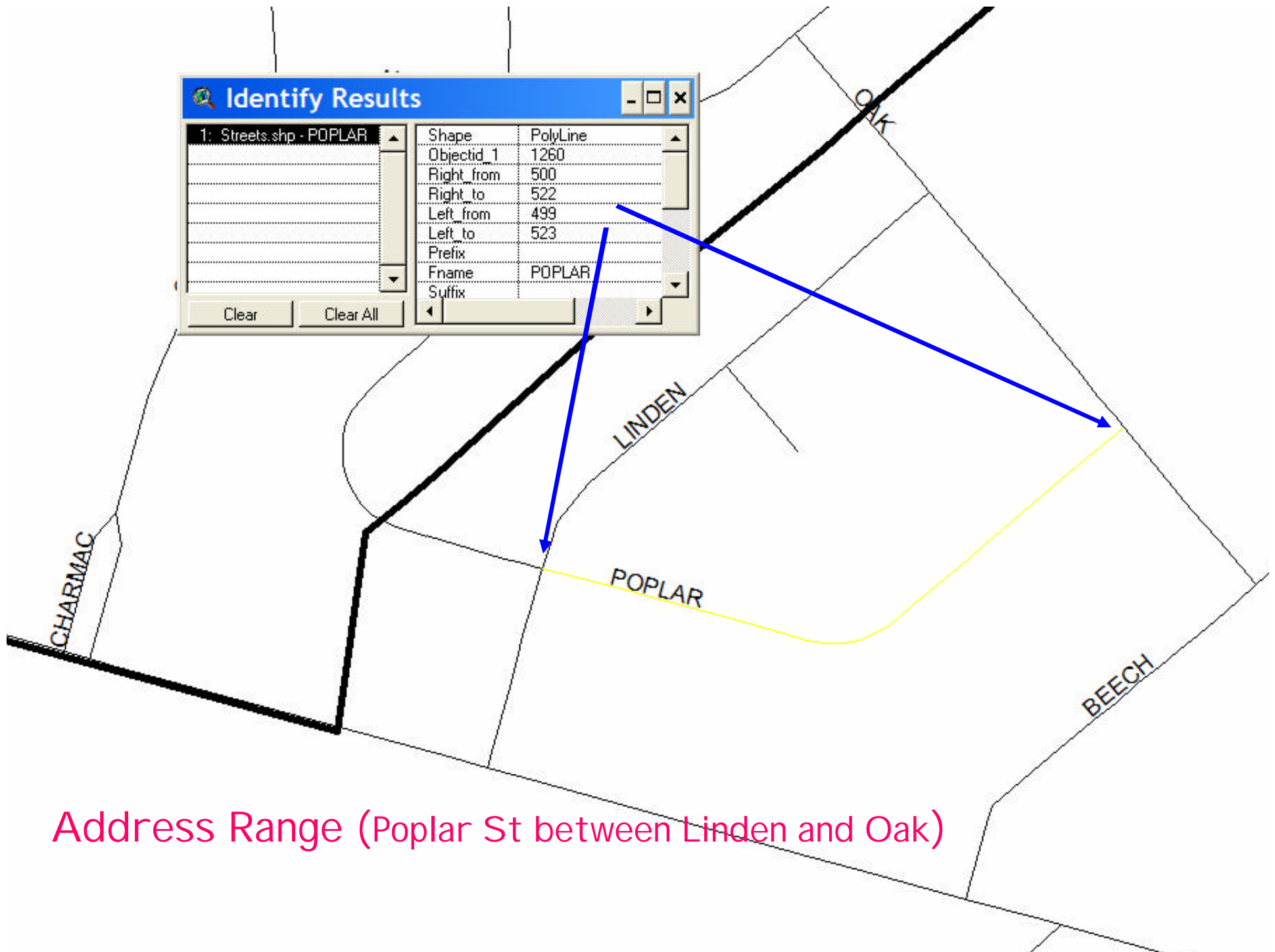




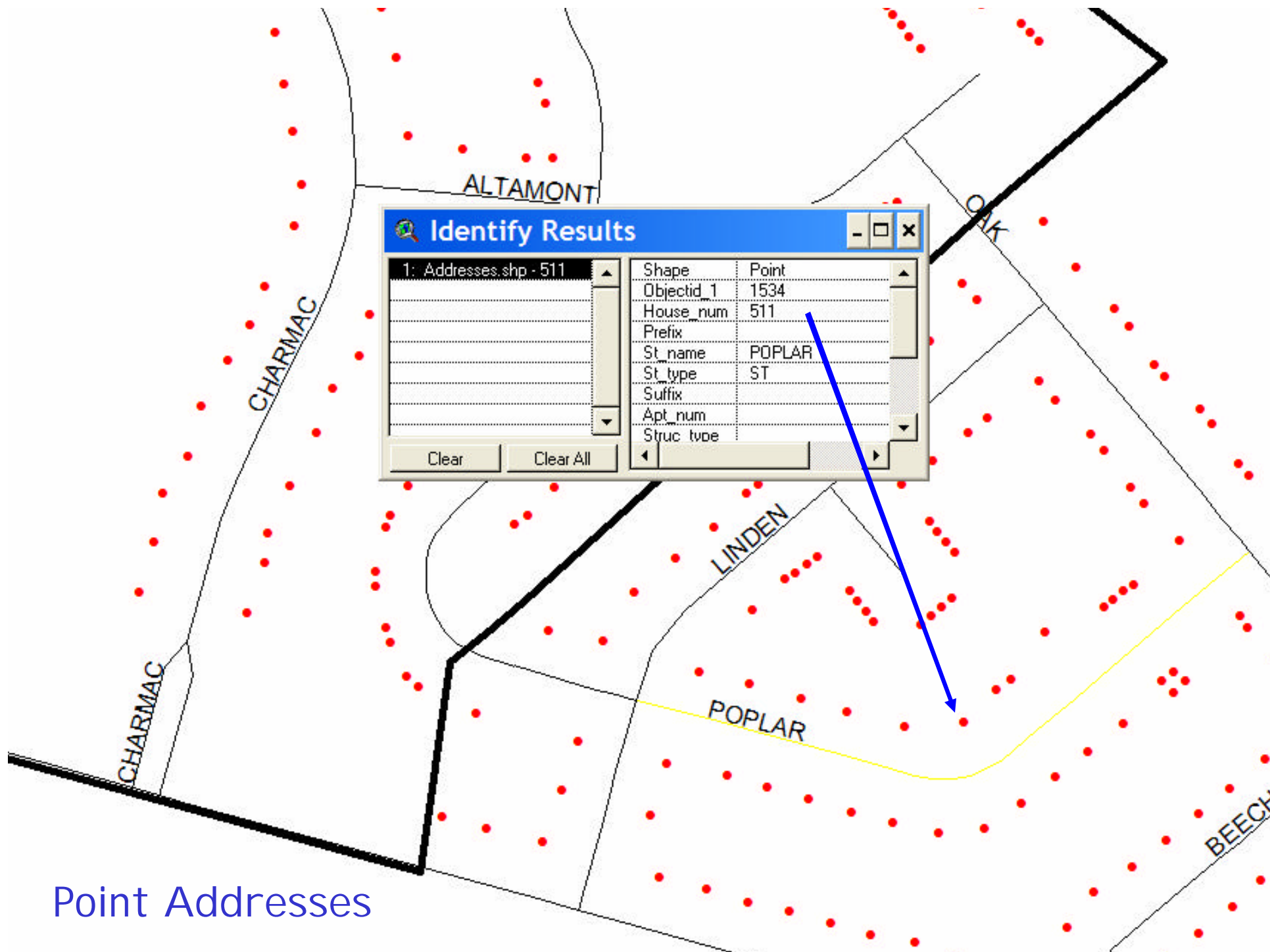
City Boundary (Versailles)

## Street Centerlines w/ Names and City Boundary





Address Range (Poplar St between Linden and Oak)



Point Addresses

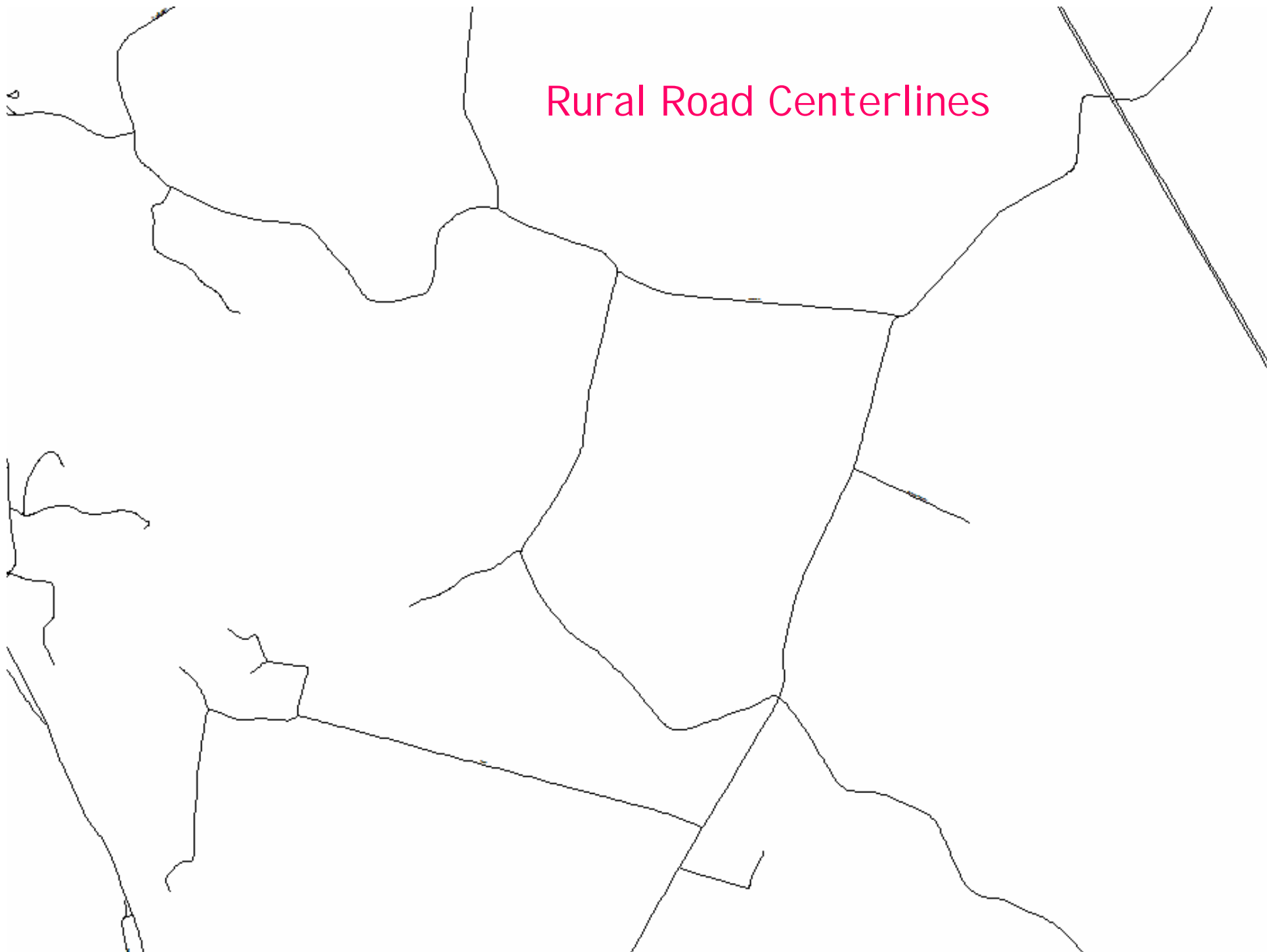
# ***Informational Layers for 911 Response***



**Orthoimagery**

Provides visual assistance (bird's eye view)

## Rural Road Centerlines





# Rural Road Centerlines w/ Orthoimagery





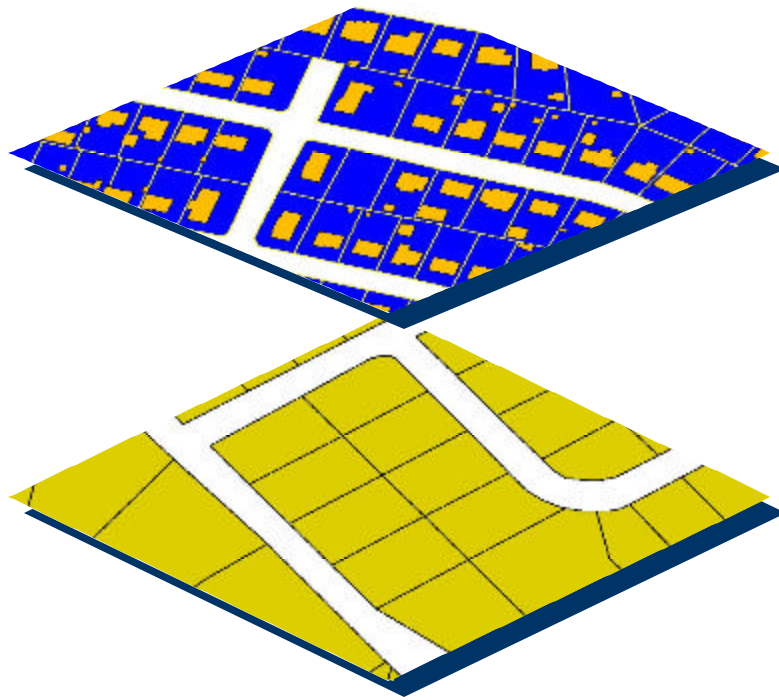
## Urban Street Centerlines





Urban Street Centerlines w/ Orthoimagery

## ***Informational Layers: Cultural Features***



**Structures**

**Parcels**

Helps in location determination and provides attribute information (such as property owner or building usage)

Parcels provide Road  
Rights-of-Way

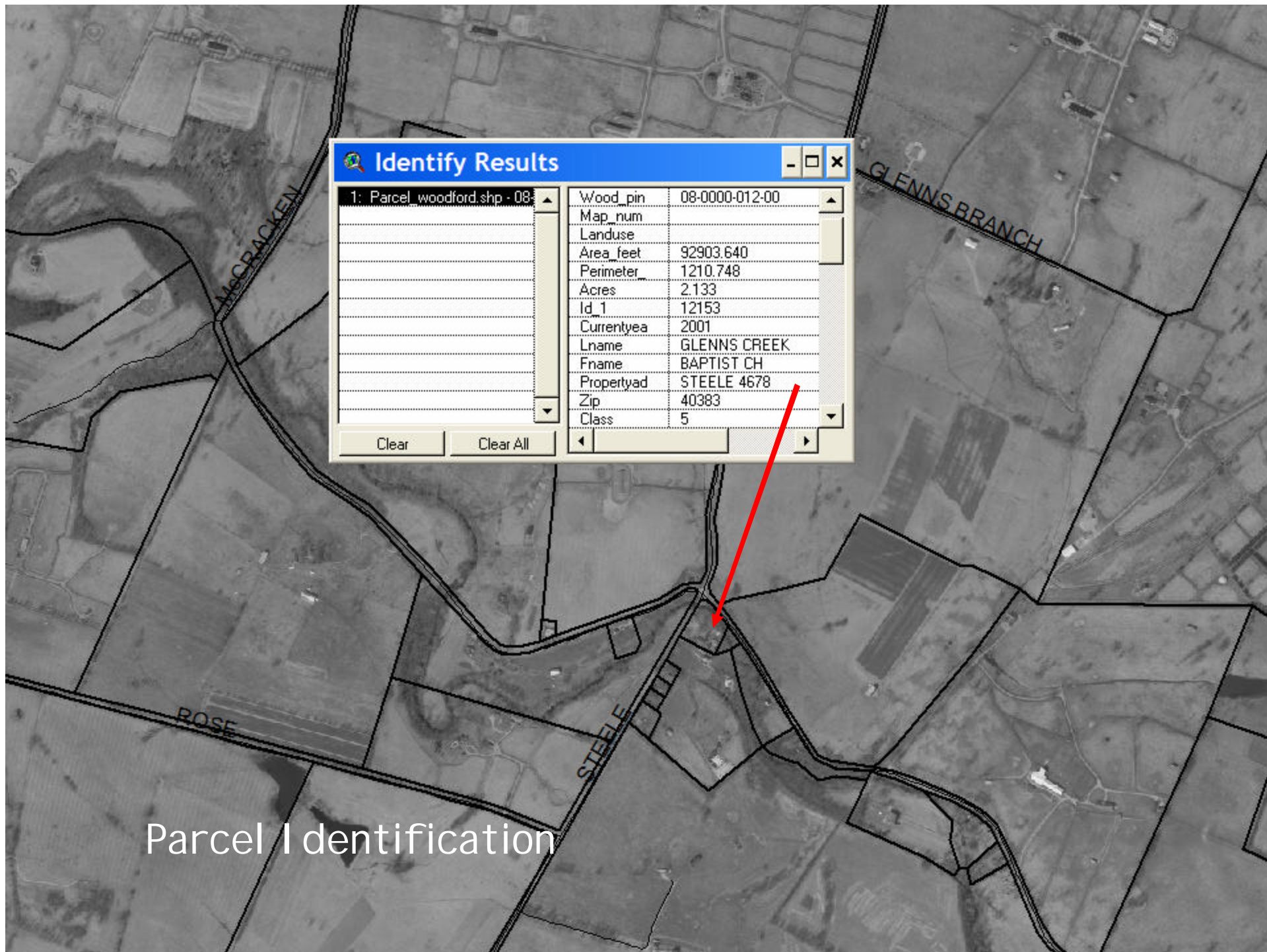




Parcels w/Orthoimagery

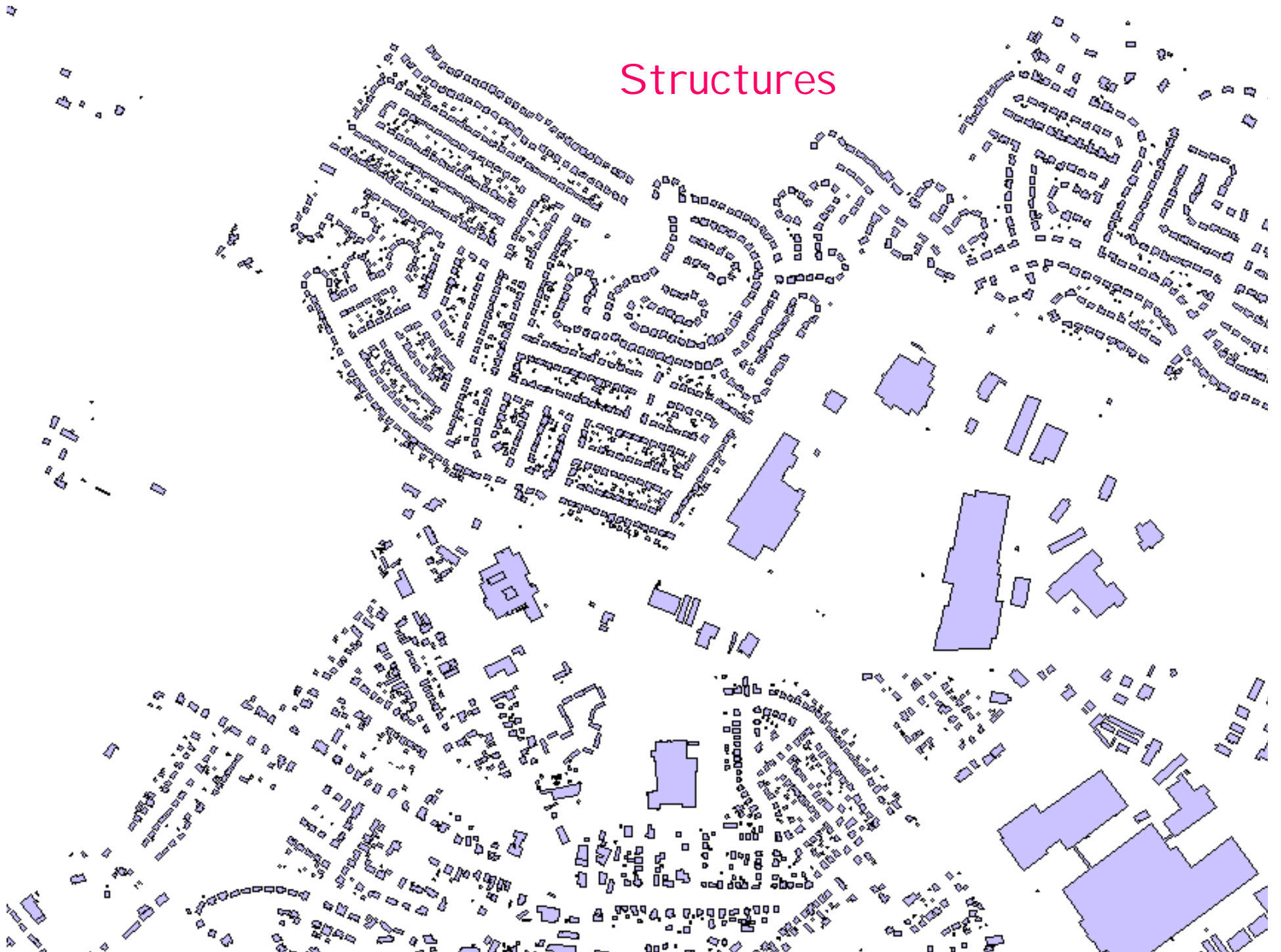




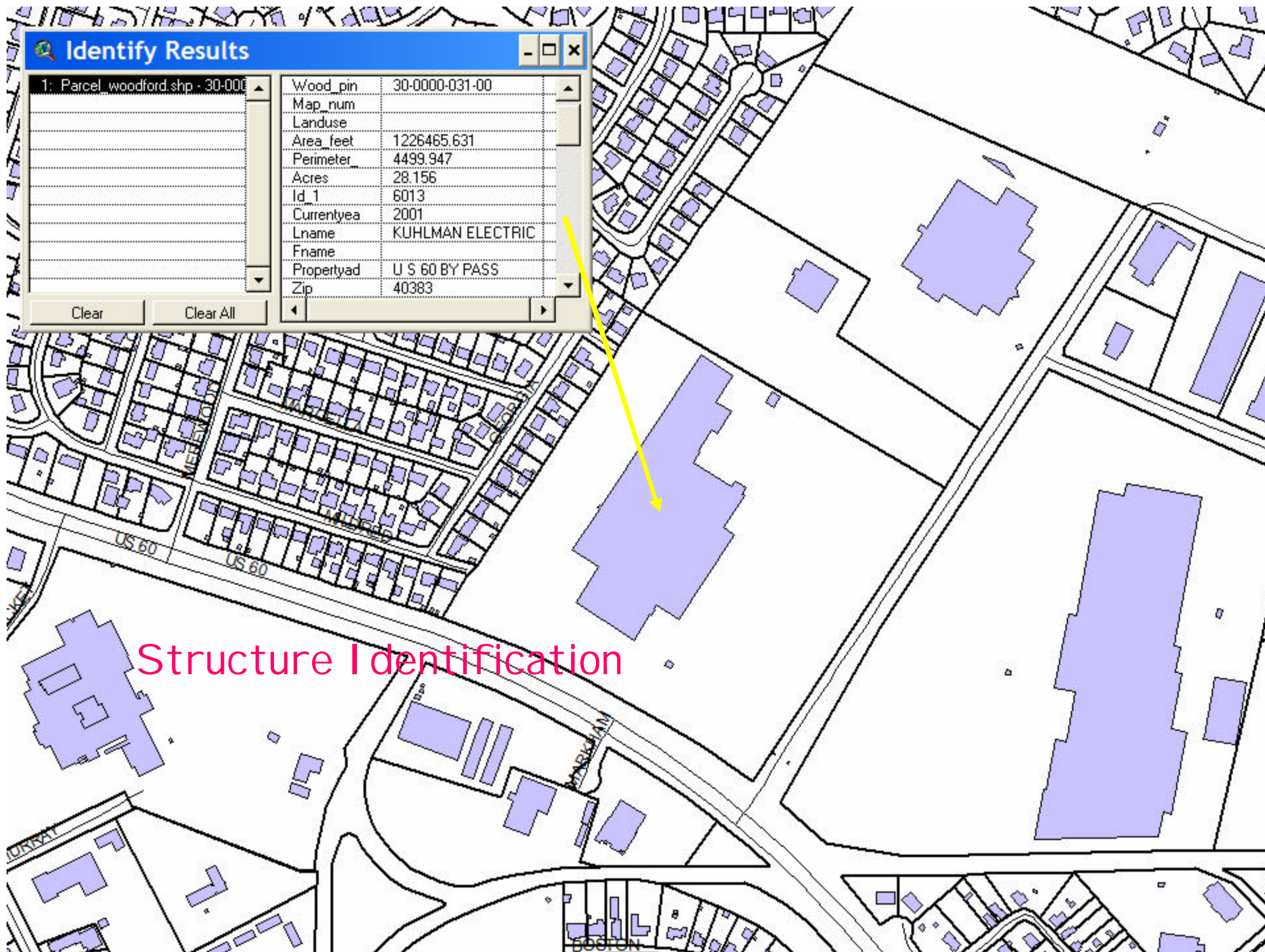


Parcel Identification

# Structures





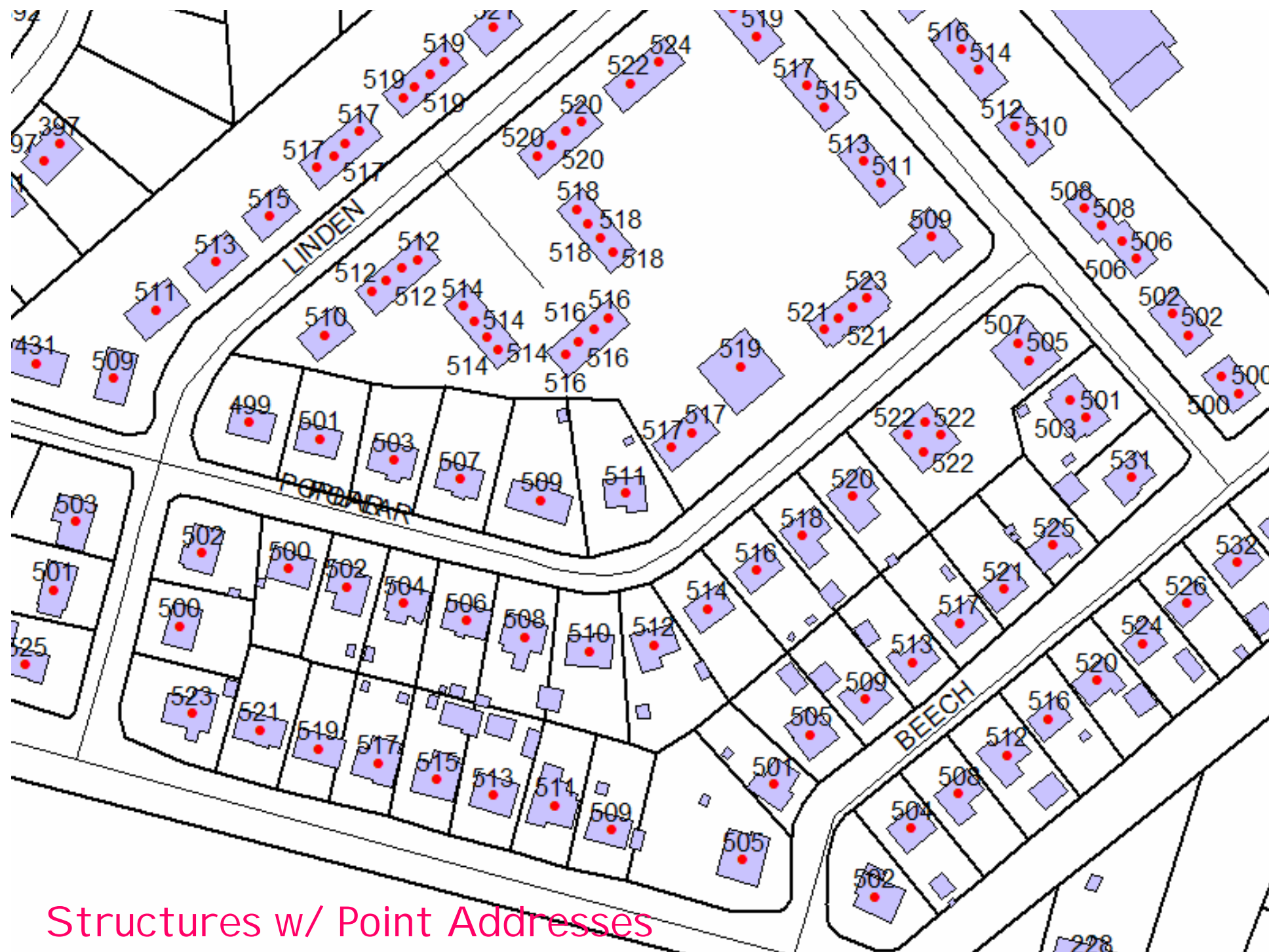




Structures w/ Imagery

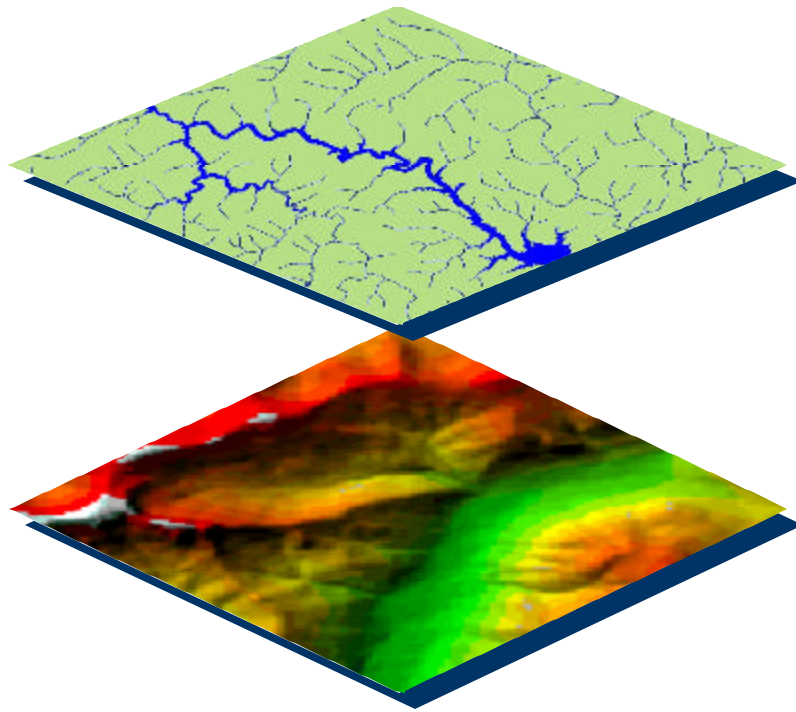






Structures w/ Point Addresses

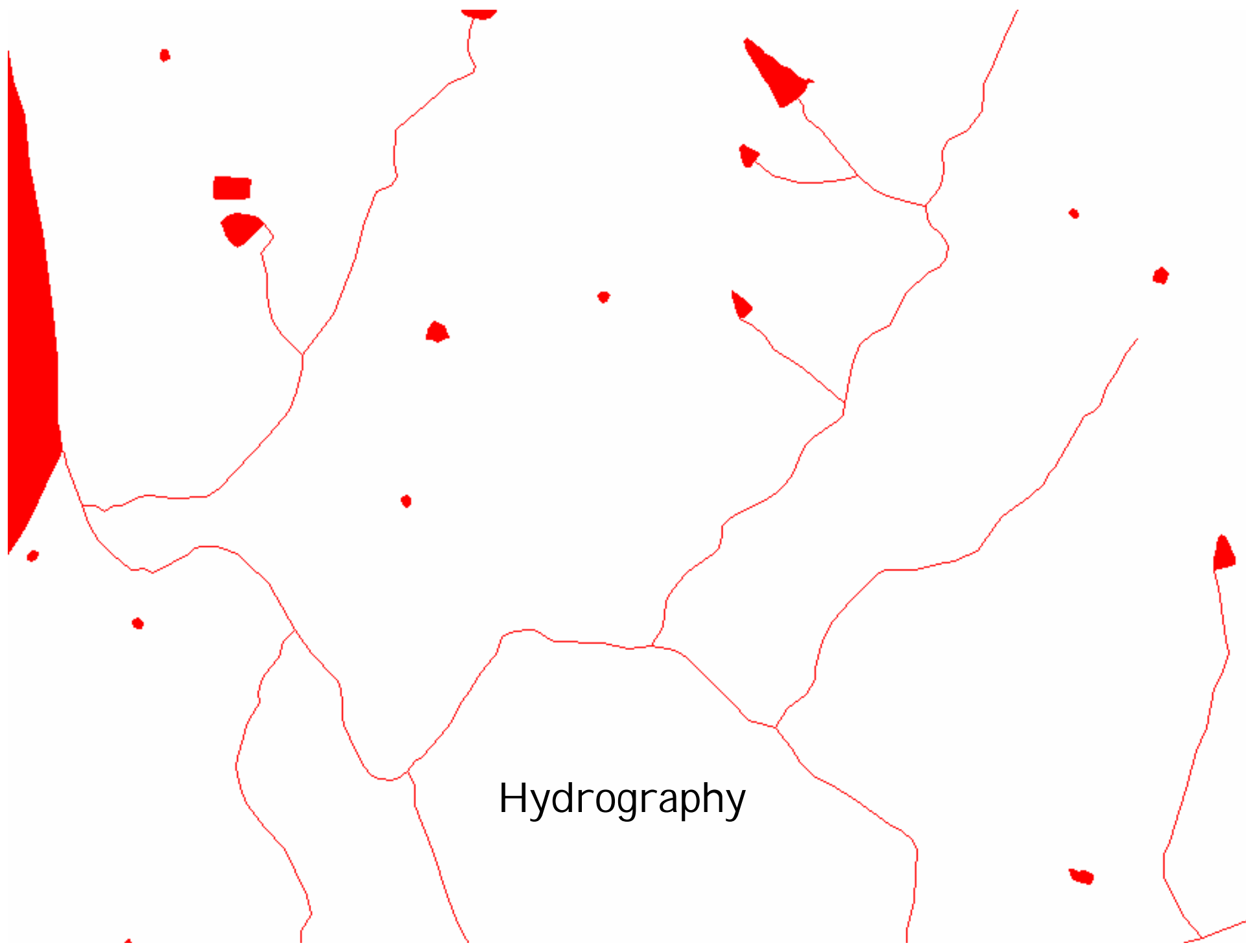
## ***Informational Layers: Physical Features***



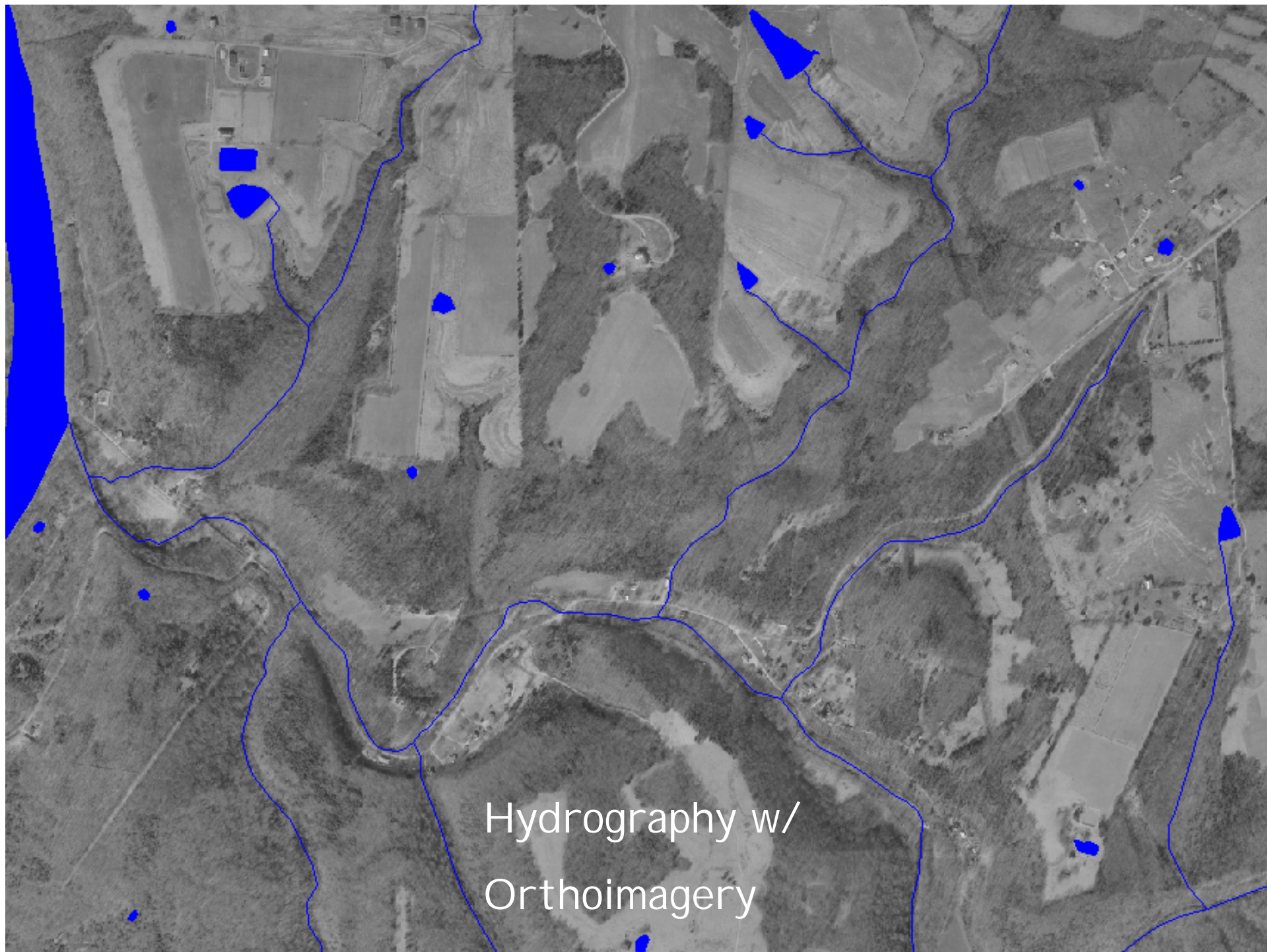
**Hydrography**

**Elevation**

Expands “picture” of the physical setting in conjunction with orthoimagery—and helps with location “clues”



Hydrography



Hydrography w/  
Orthoimagery

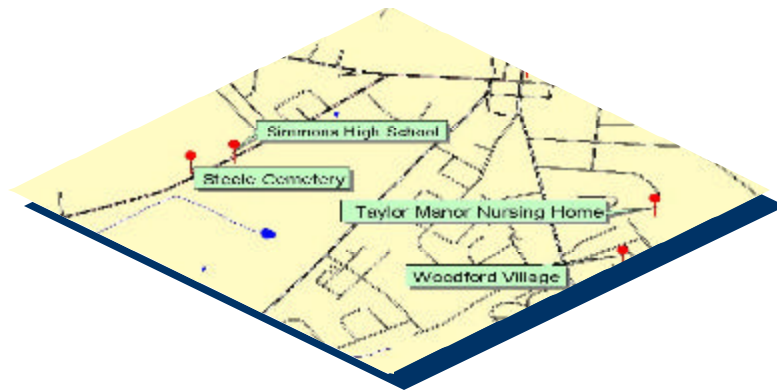




Elevation

(Hillshade, w/  
Contour Lines)

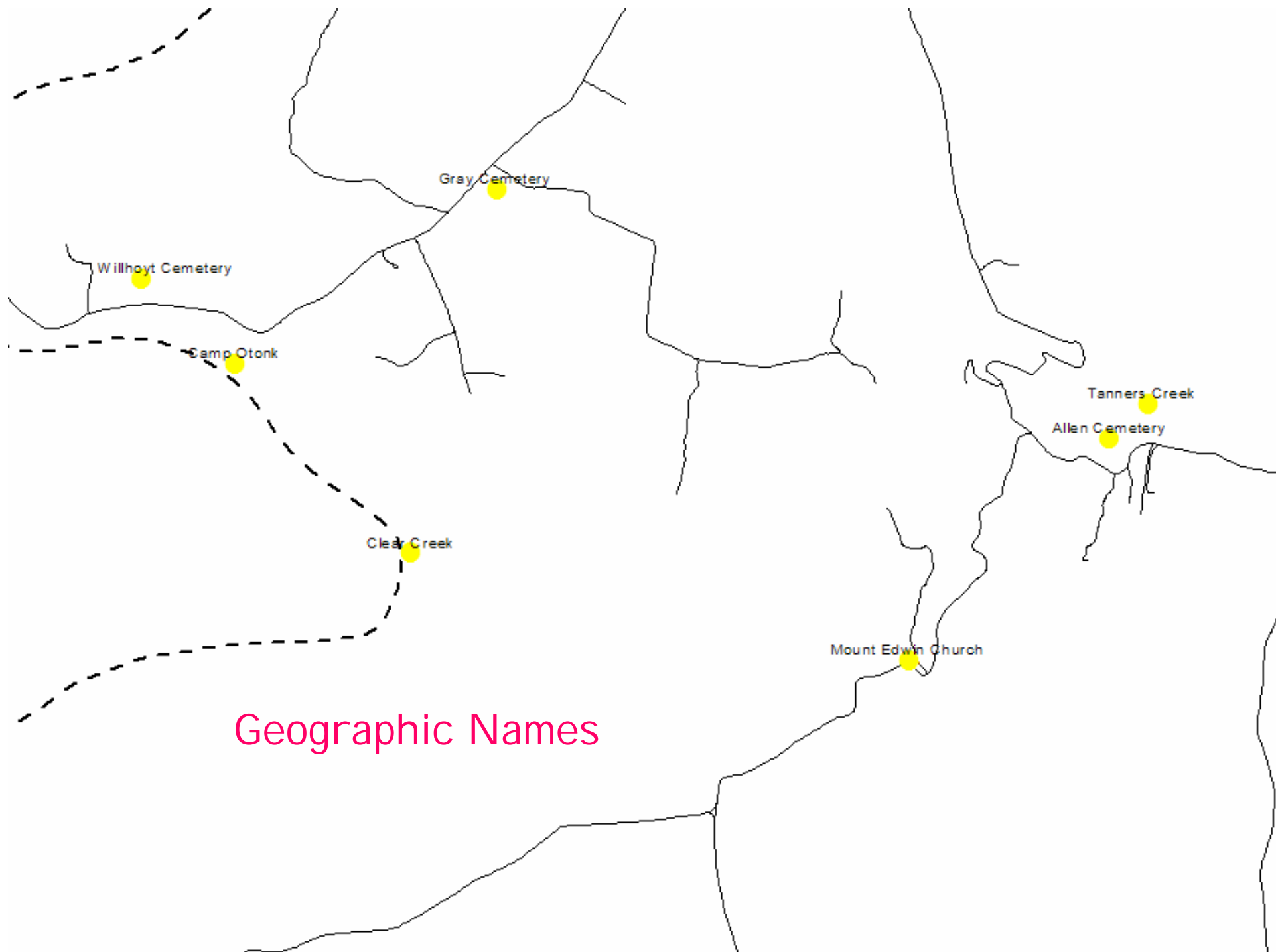
## ***Informational Layer: Feature Identification***



### **Geographic Names**

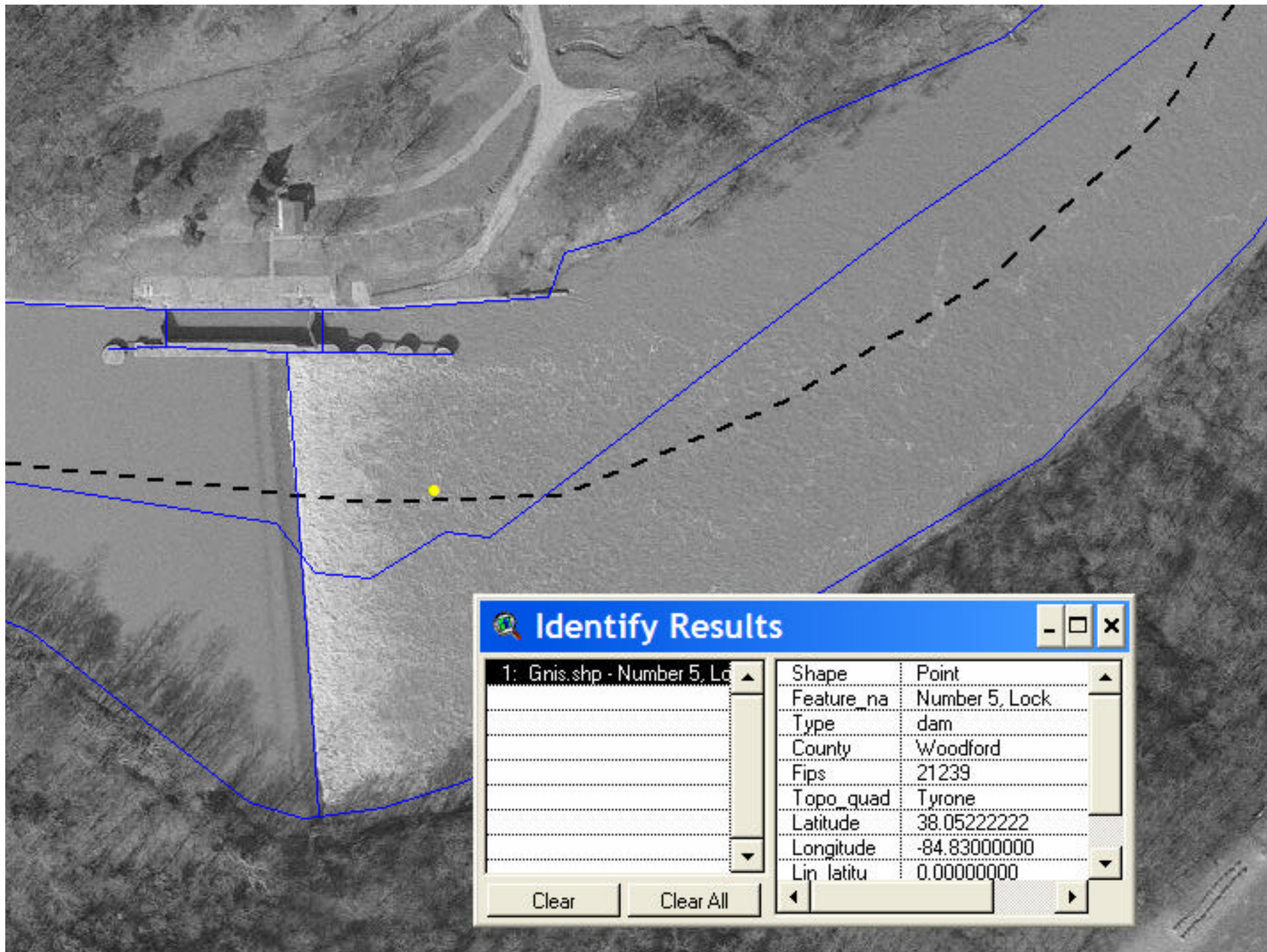
Geographic Names Information System covers both physical features and cultural features (with the exception of roads and streets)

Kentucky has GNI S I (names from USGS topographic maps)—needs upgrade to GNI S II (other names, including historical names)



Geographic Names





## Identify Results

1: Gnis.shp - Number 5, Lock

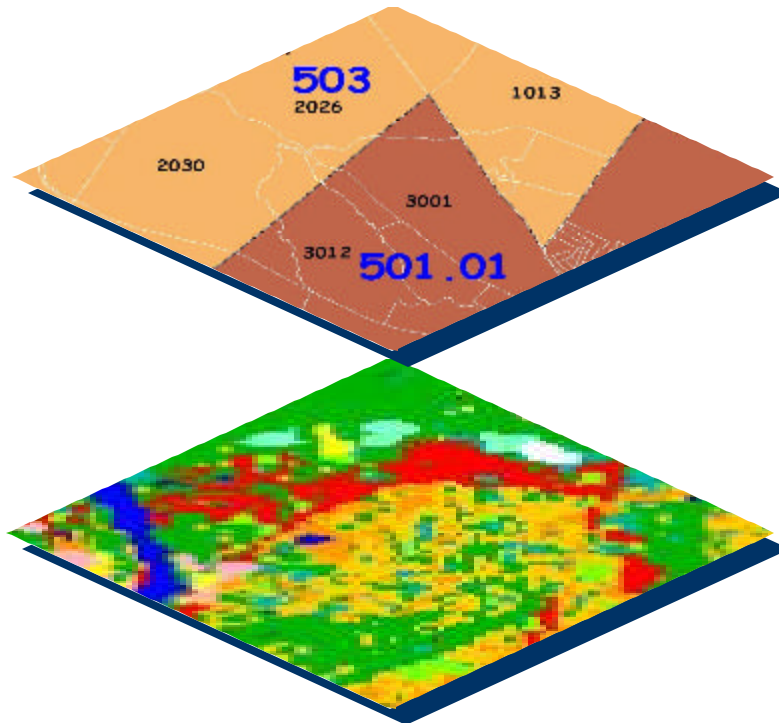

Clear

Clear All

Shape	Point
Feature_na	Number 5, Lock
Type	dam
County	Woodford
Fips	21239
Topo_quad	Tyrone
Latitude	38.05222222
Longitude	-84.83000000
Lin latitu	0.00000000



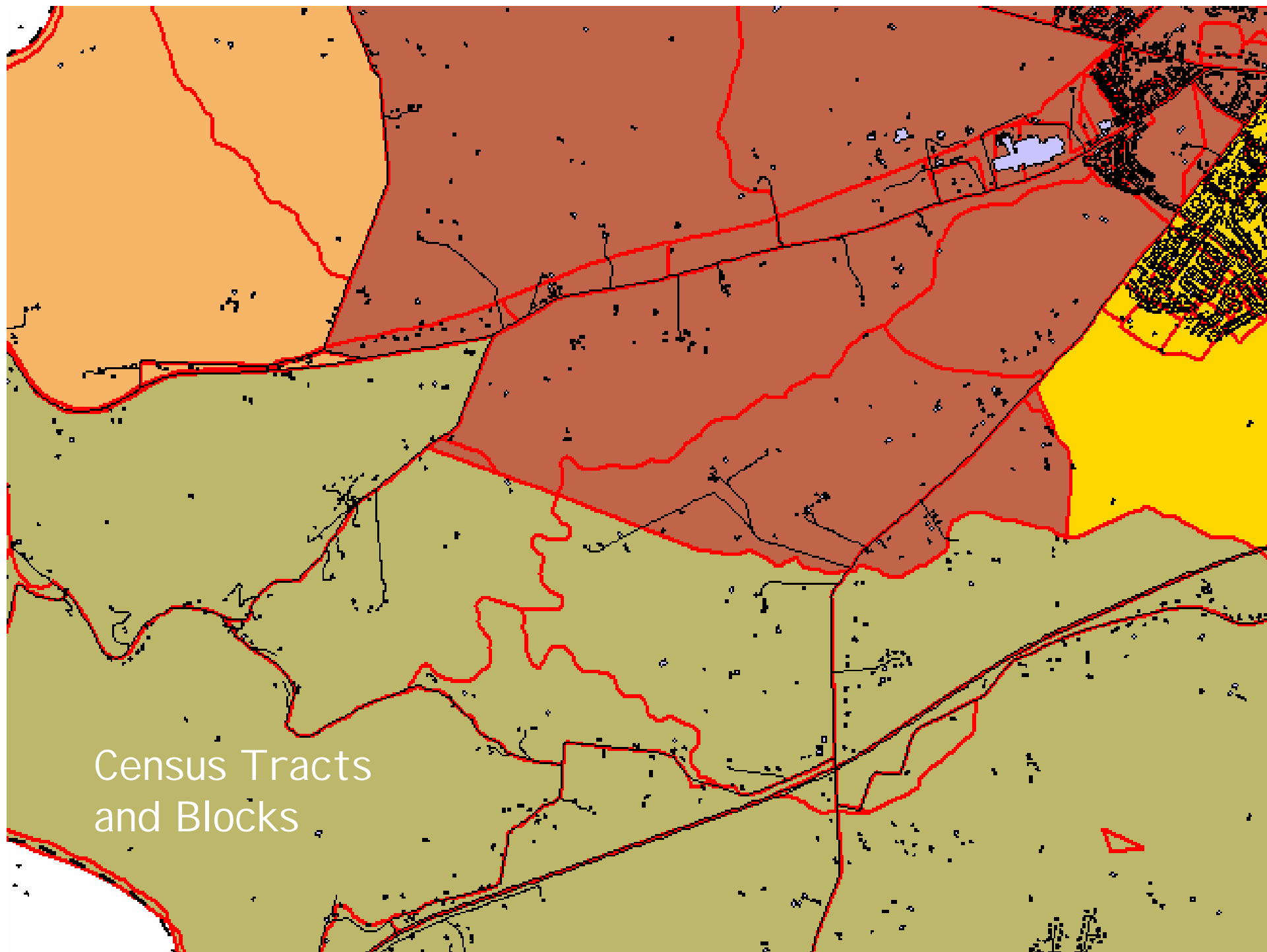
# *Research and Administration Layers*



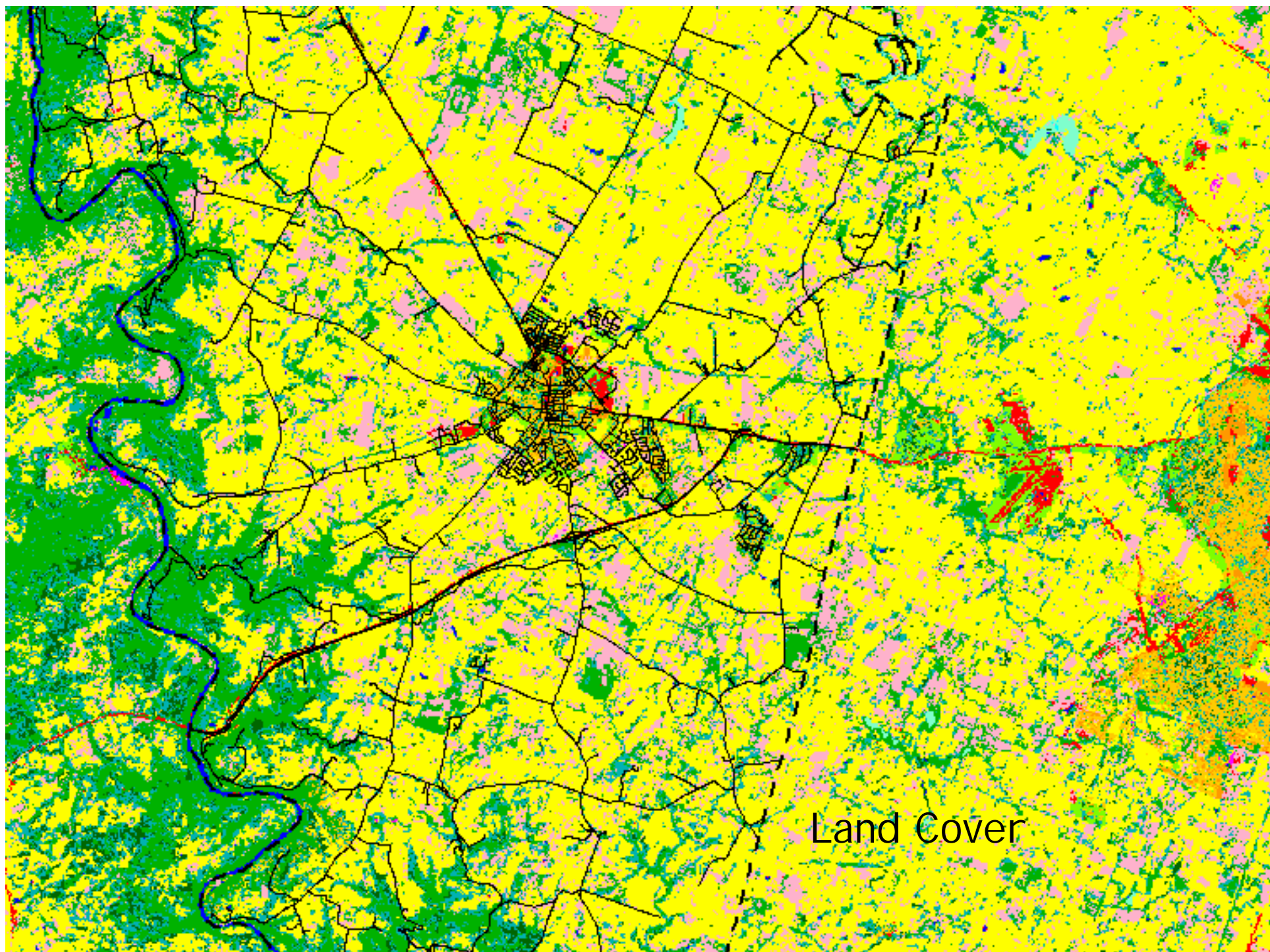
Census

Land Cover

Demographic inventory (people, economic activity, etc.)  
and Landscape inventory (physical land cover—via  
satellite imagery)

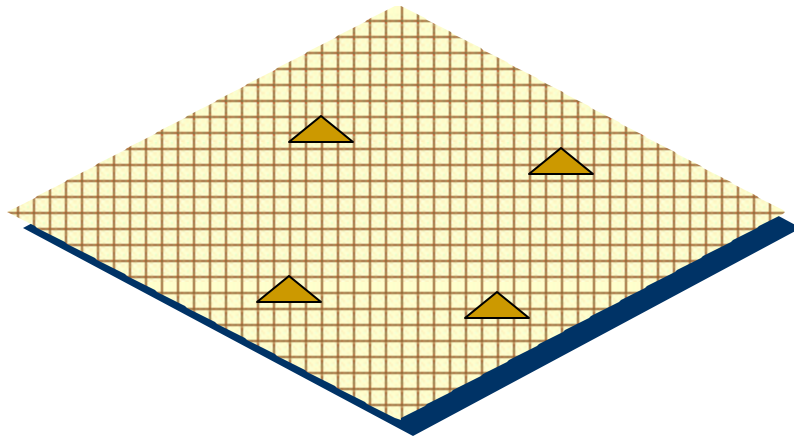


Census Tracts  
and Blocks



Land Cover

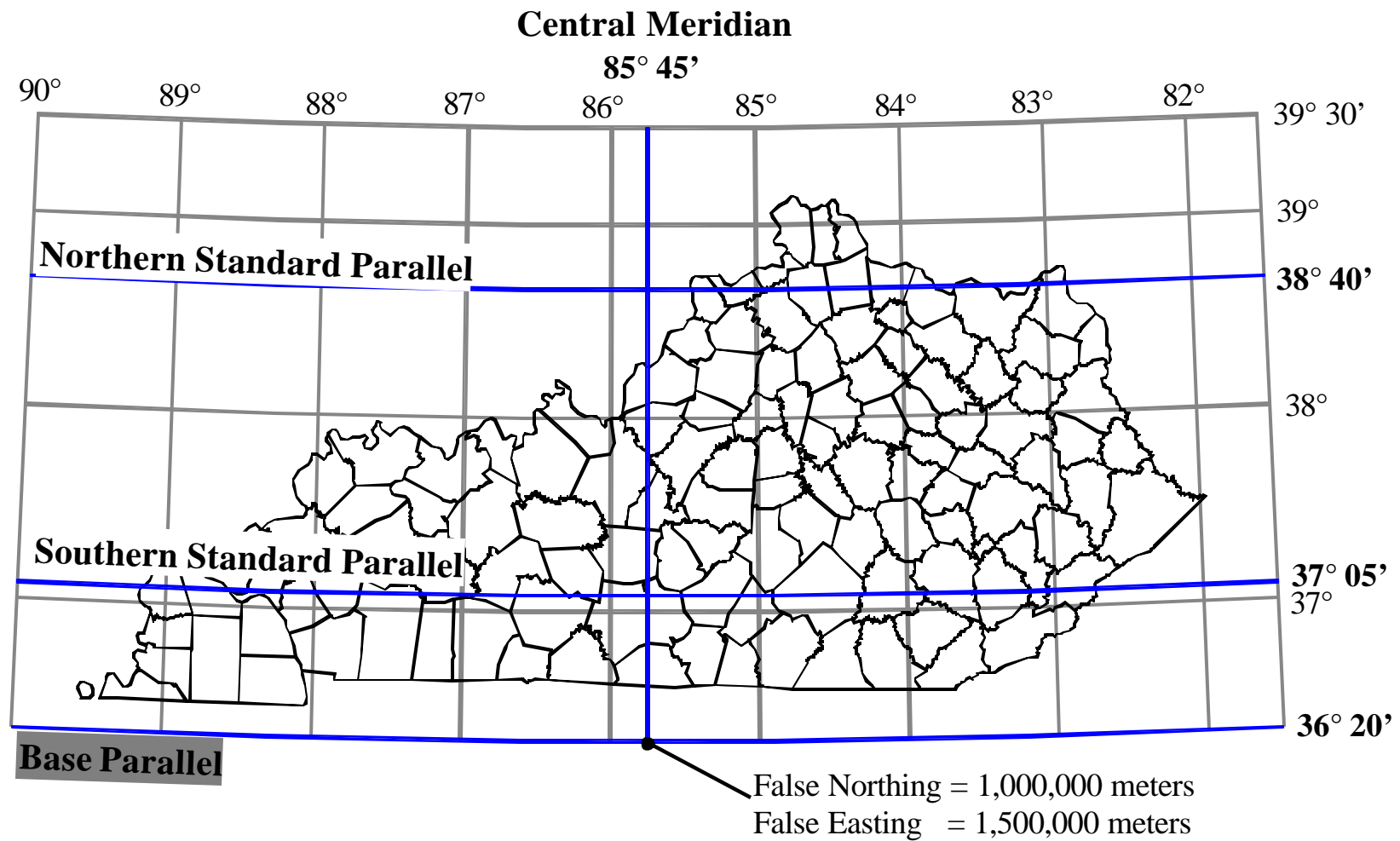
## *Geodetic Control layer*



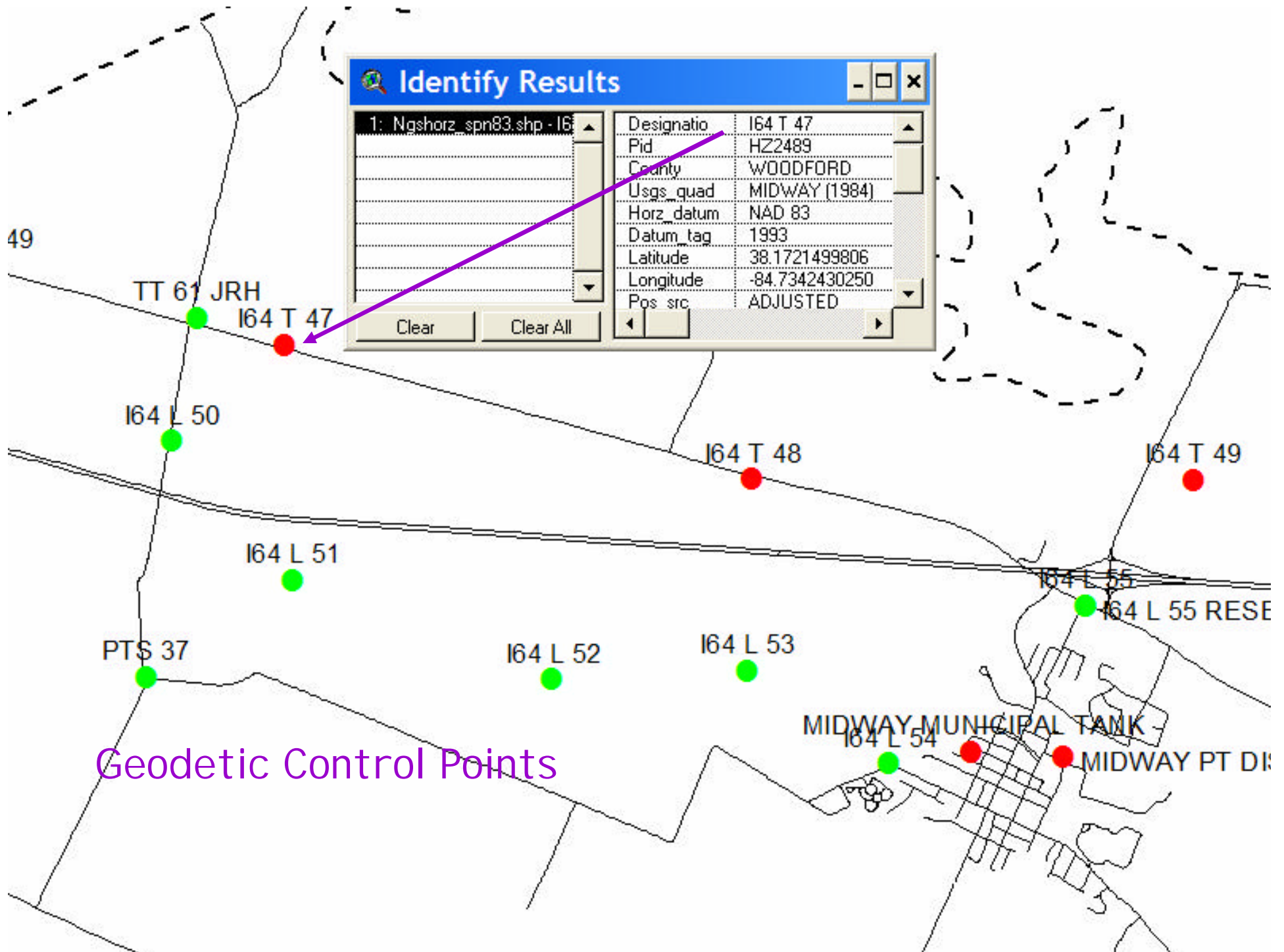
**Geodesy**

Provides the “framework” to make all the other data layers fit together—the transparent layer

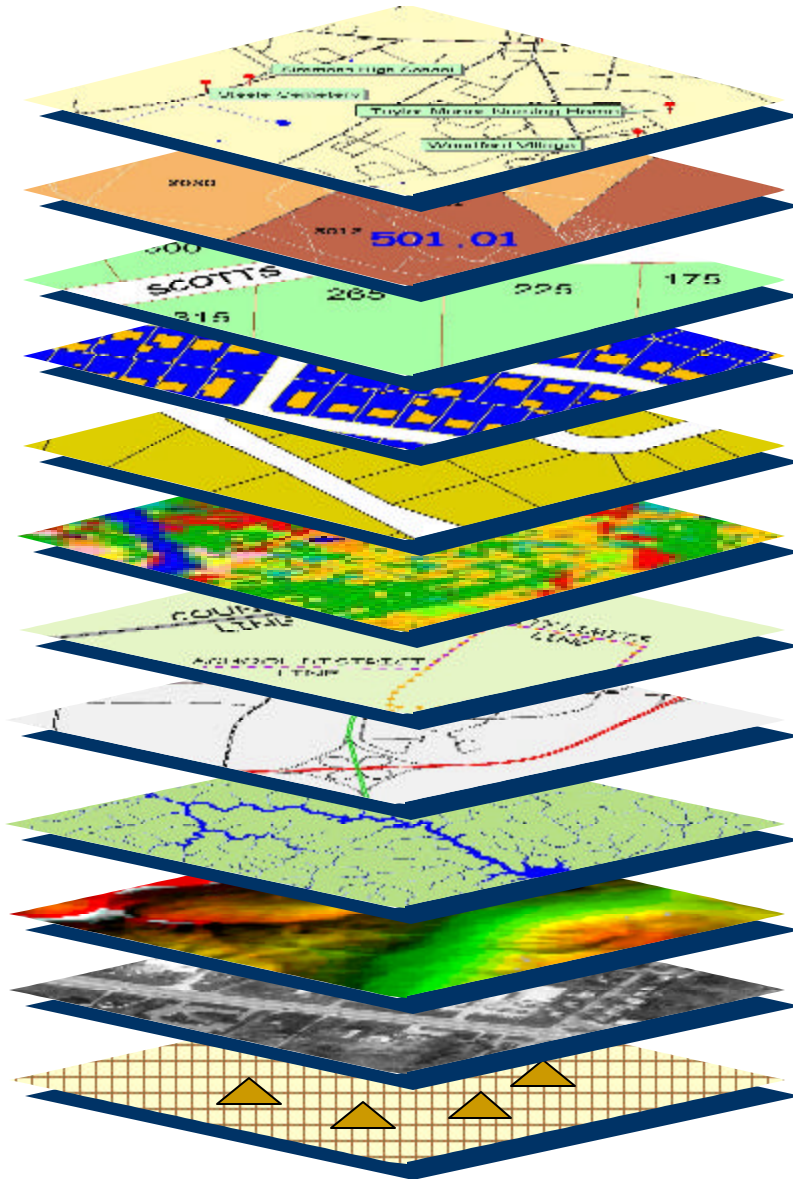
# STATE PLANE COORDINATE SYSTEM SINGLE ZONE







# ***"THE COMMONWEALTH MAP"***



**Geographic Names\***

**Census**

**Addresses**

**Structures\***

**Parcels**

**Land Cover\***

**Boundaries\***

**Transportation\***

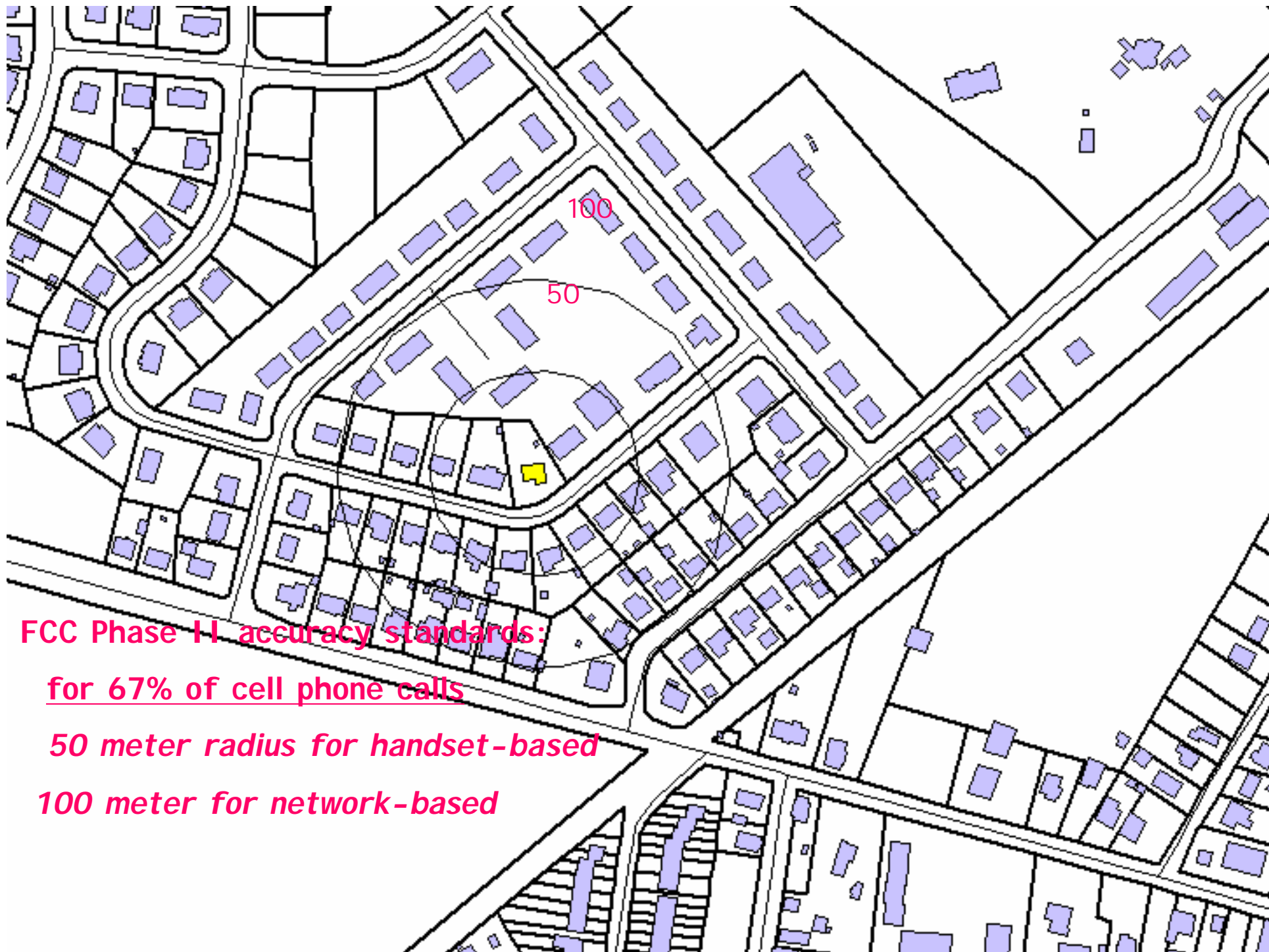
**Hydrography\***

**Elevation\***

**Orthoimagery\***

**Geodesy**

\*The National Map Layer



FCC Phase II accuracy standards:

for 67% of cell phone calls

*50 meter radius for handset-based*

*100 meter for network-based*



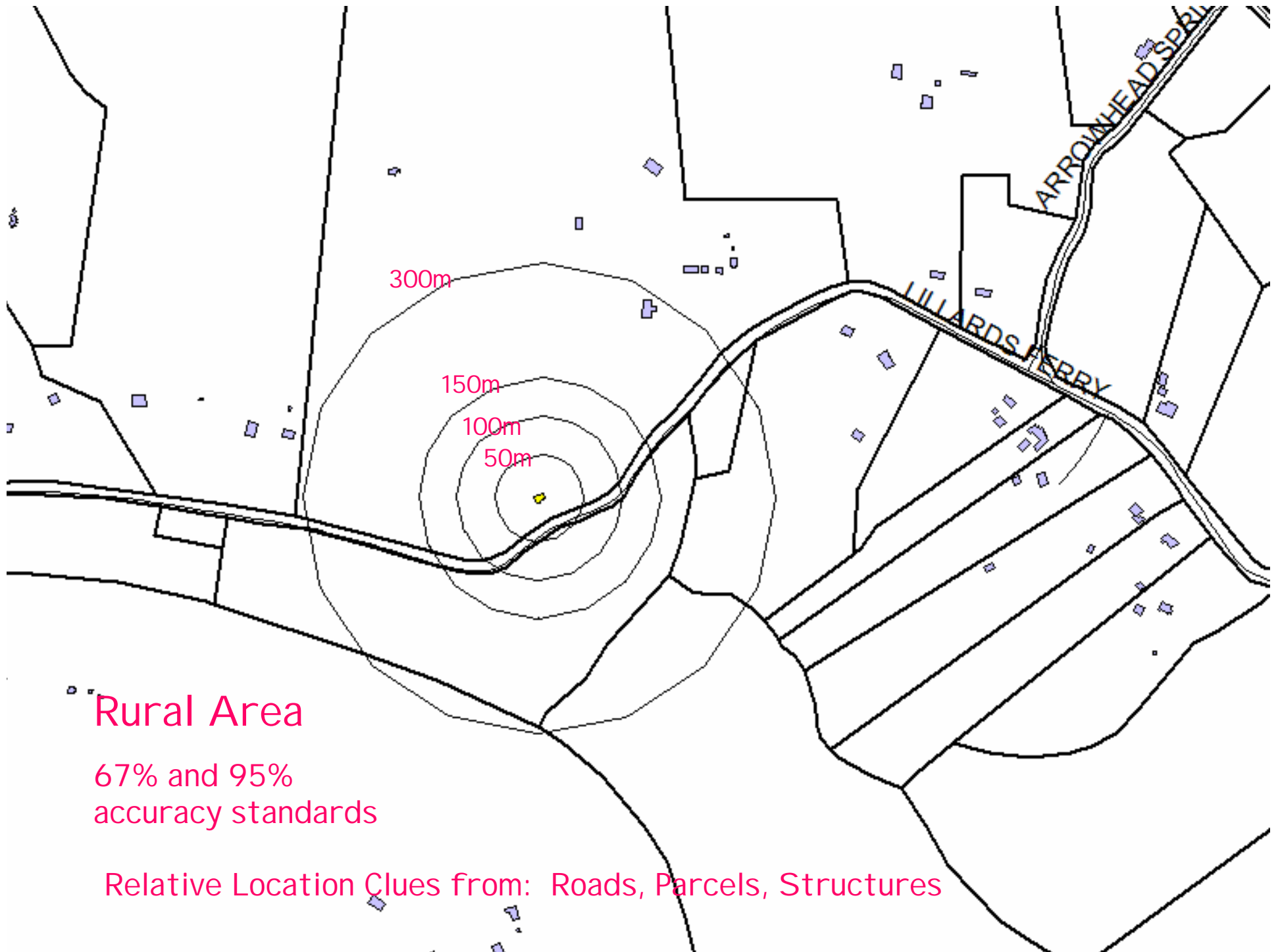


FCC Phase II accuracy standards:

for 95% of cell phone calls

*150 meter radius for handset-based*

*300 meter for network-based*



## Rural Area

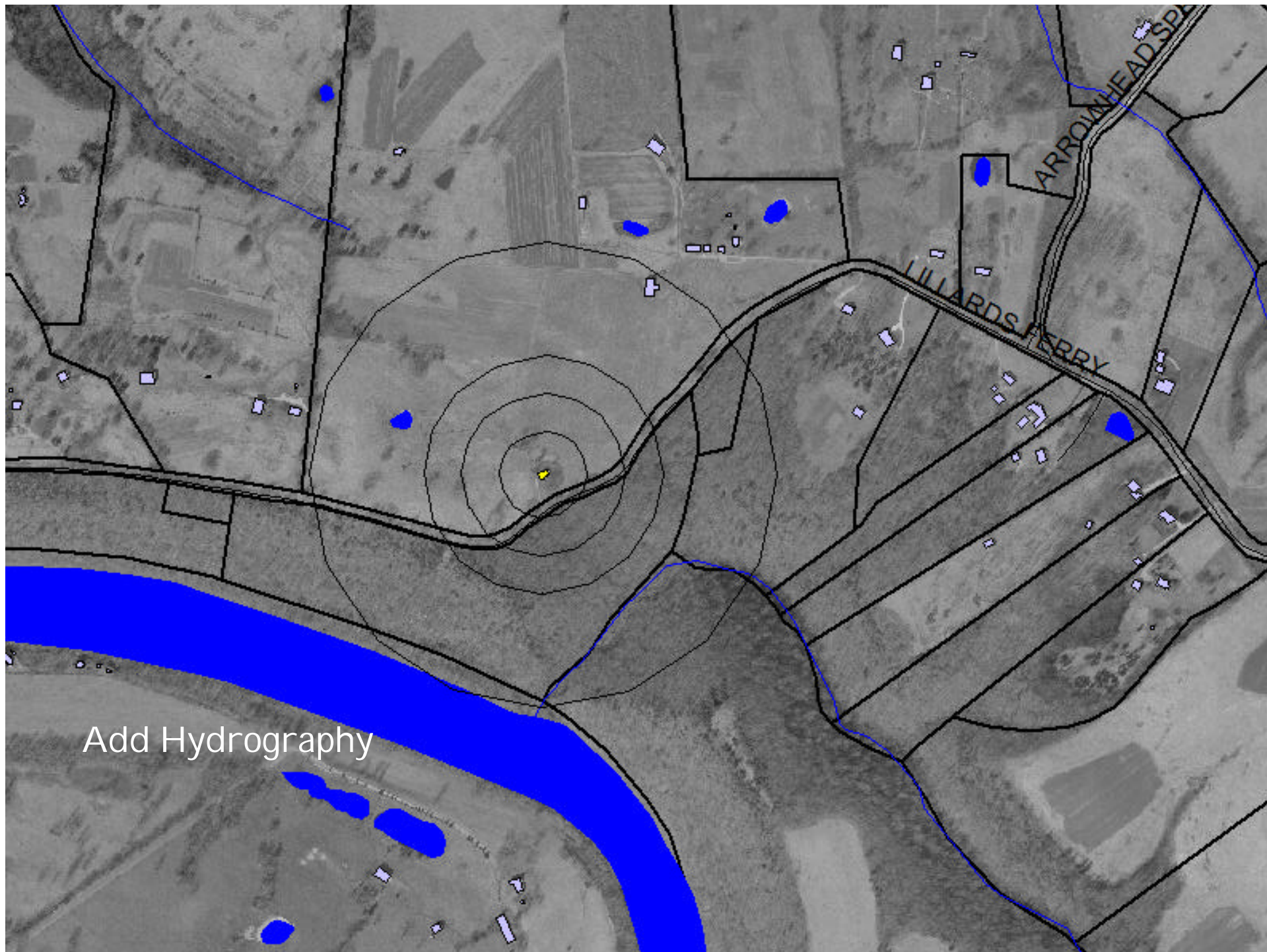
67% and 95%  
accuracy standards

Relative Location Clues from: Roads, Parcels, Structures



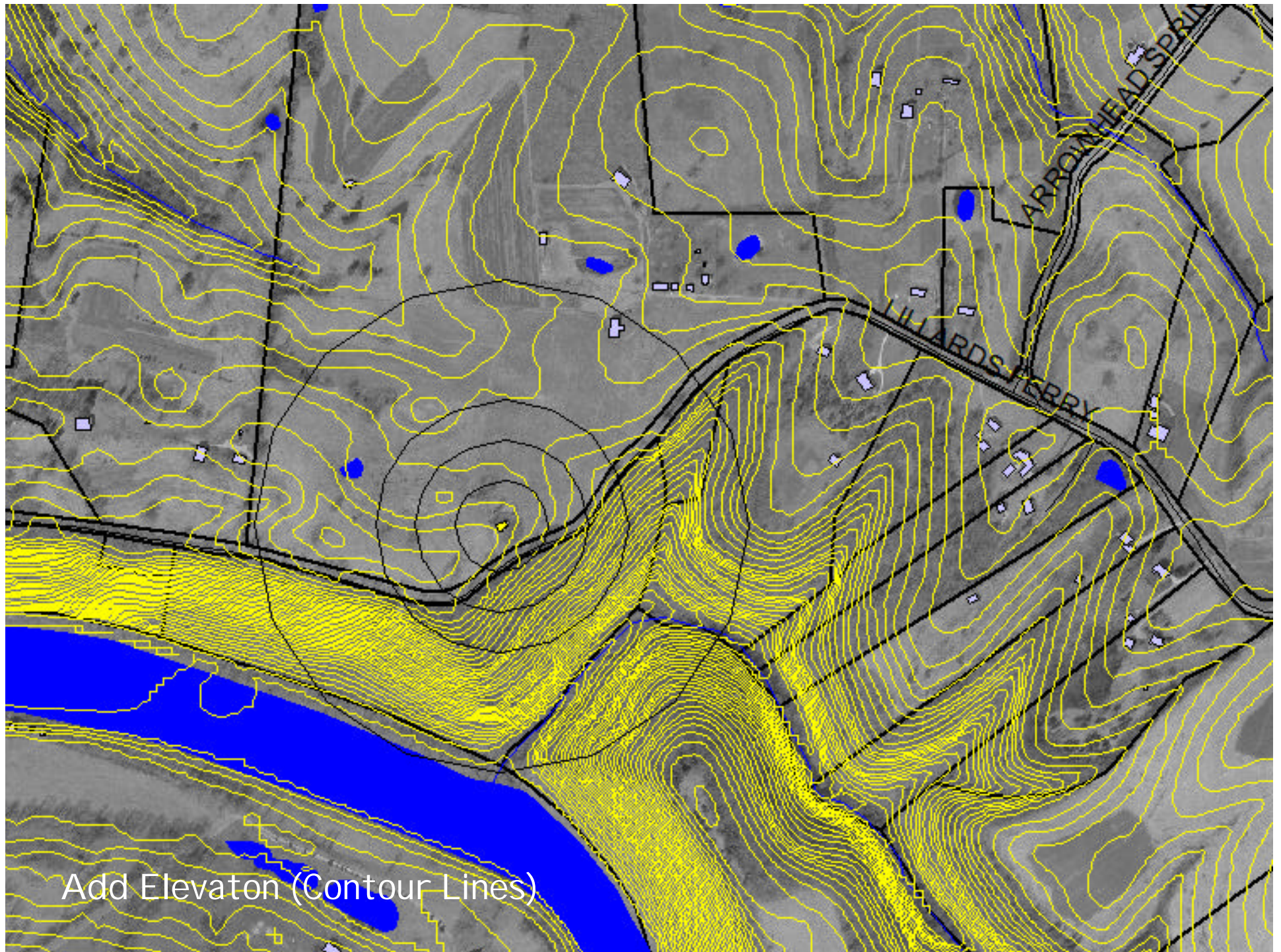
Add Orthoimagery





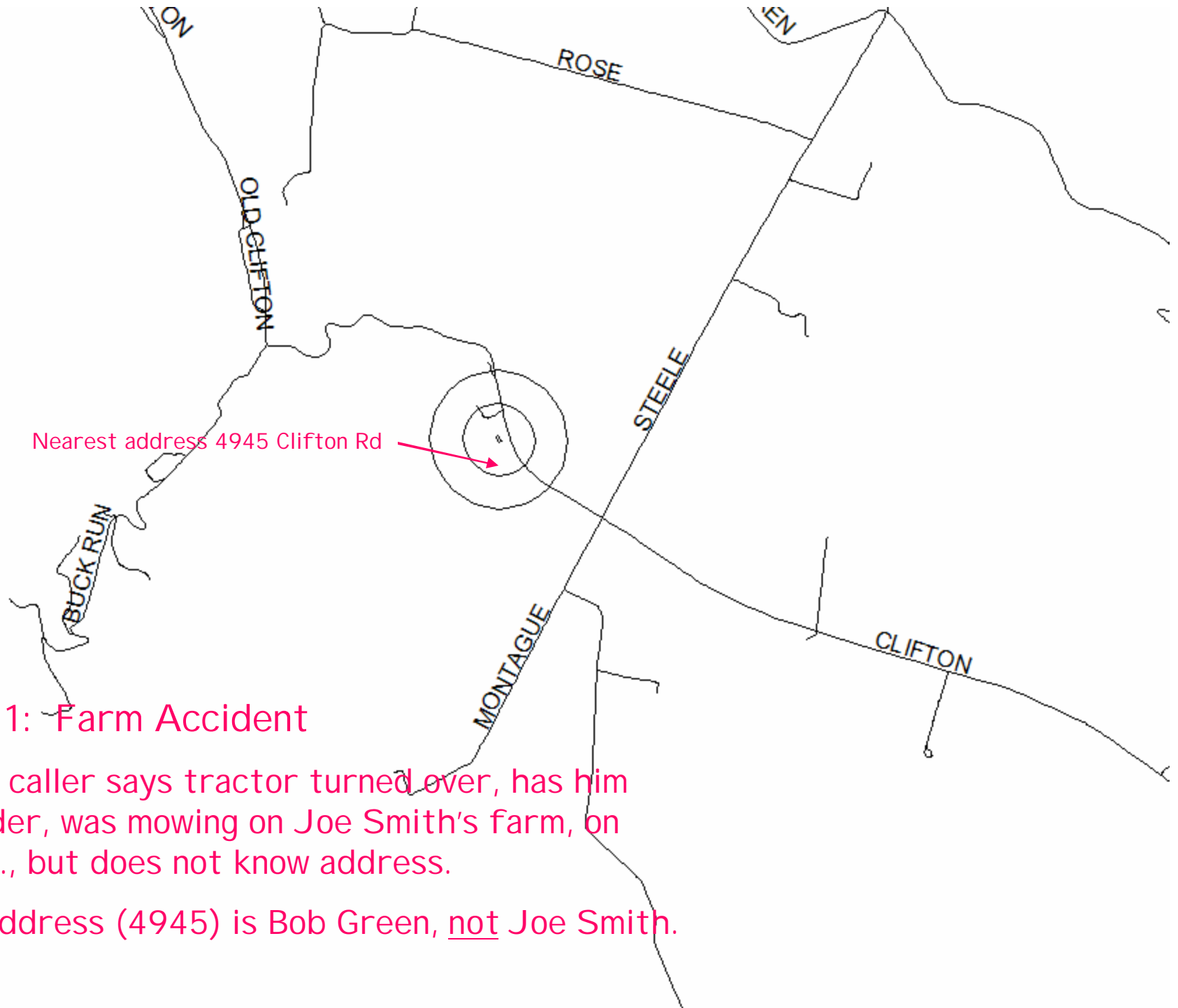
Add Hydrography





Add Elevaton (Contour Lines)

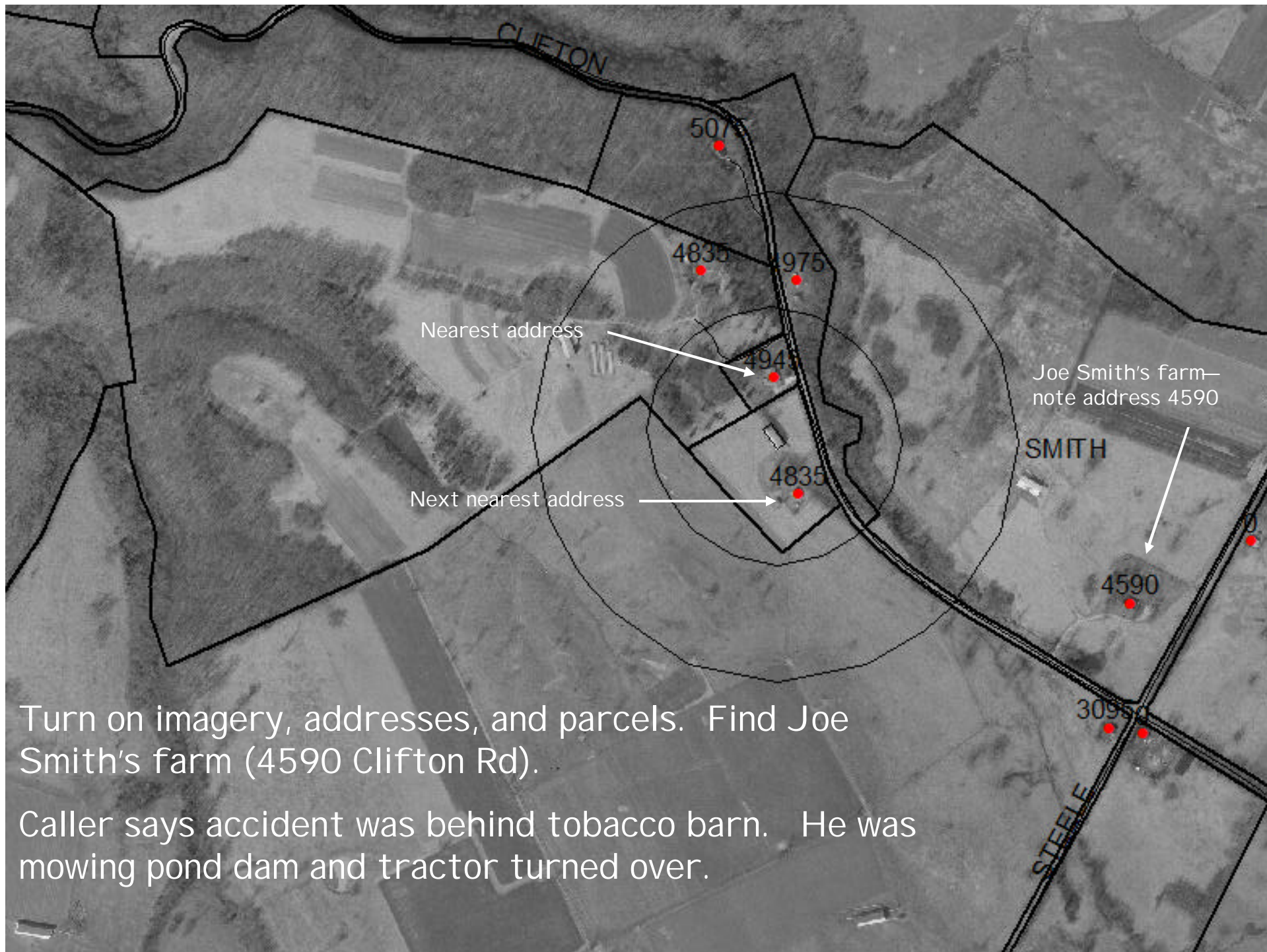




## Scenario 1: Farm Accident

Cell phone caller says tractor turned over, has him pinned under, was mowing on Joe Smith's farm, on Clifton Rd., but does not know address.

Nearest address (4945) is Bob Green, not Joe Smith.



Turn on imagery, addresses, and parcels. Find Joe Smith's farm (4590 Clifton Rd).

Caller says accident was behind tobacco barn. He was mowing pond dam and tractor turned over.

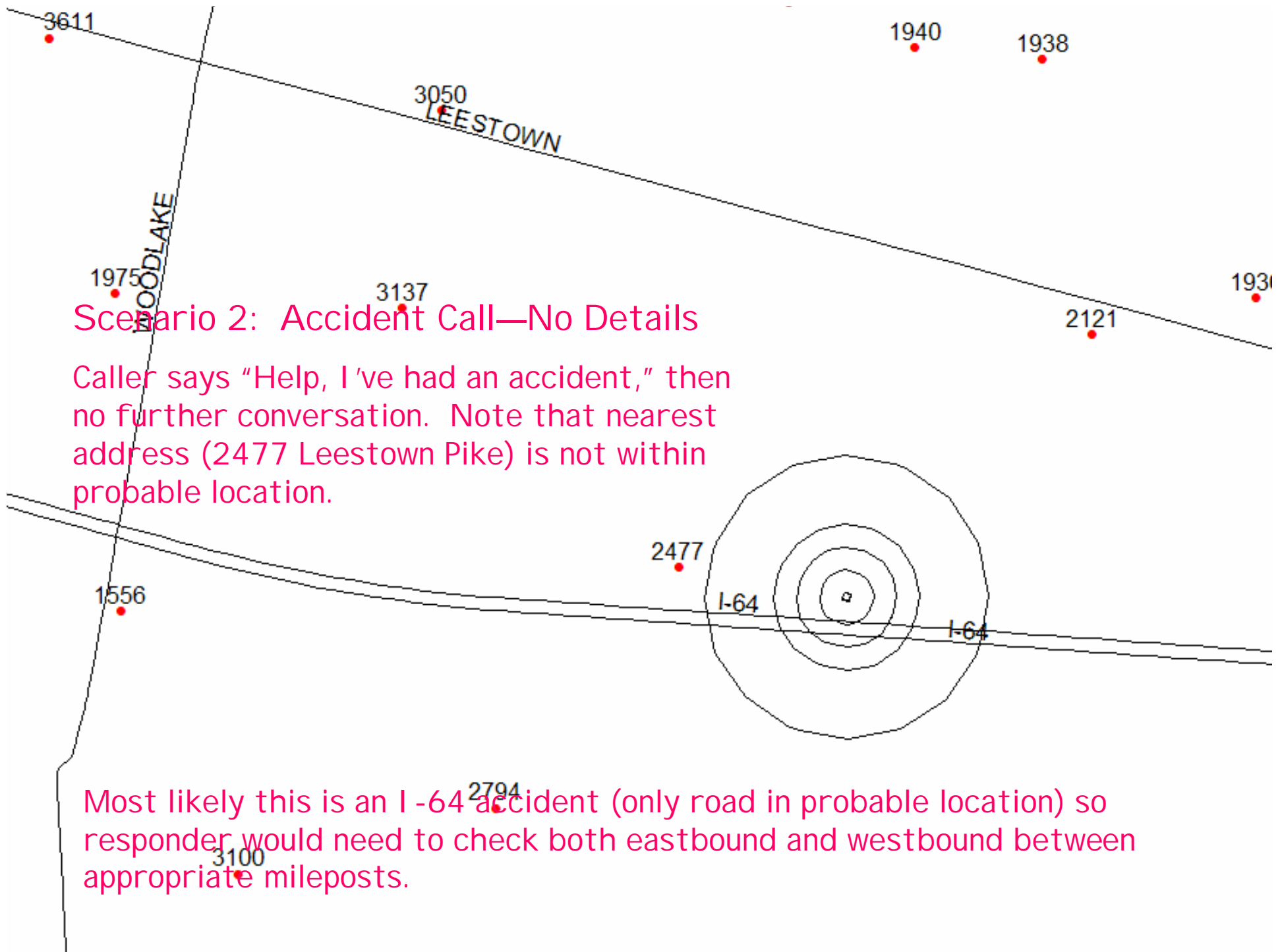




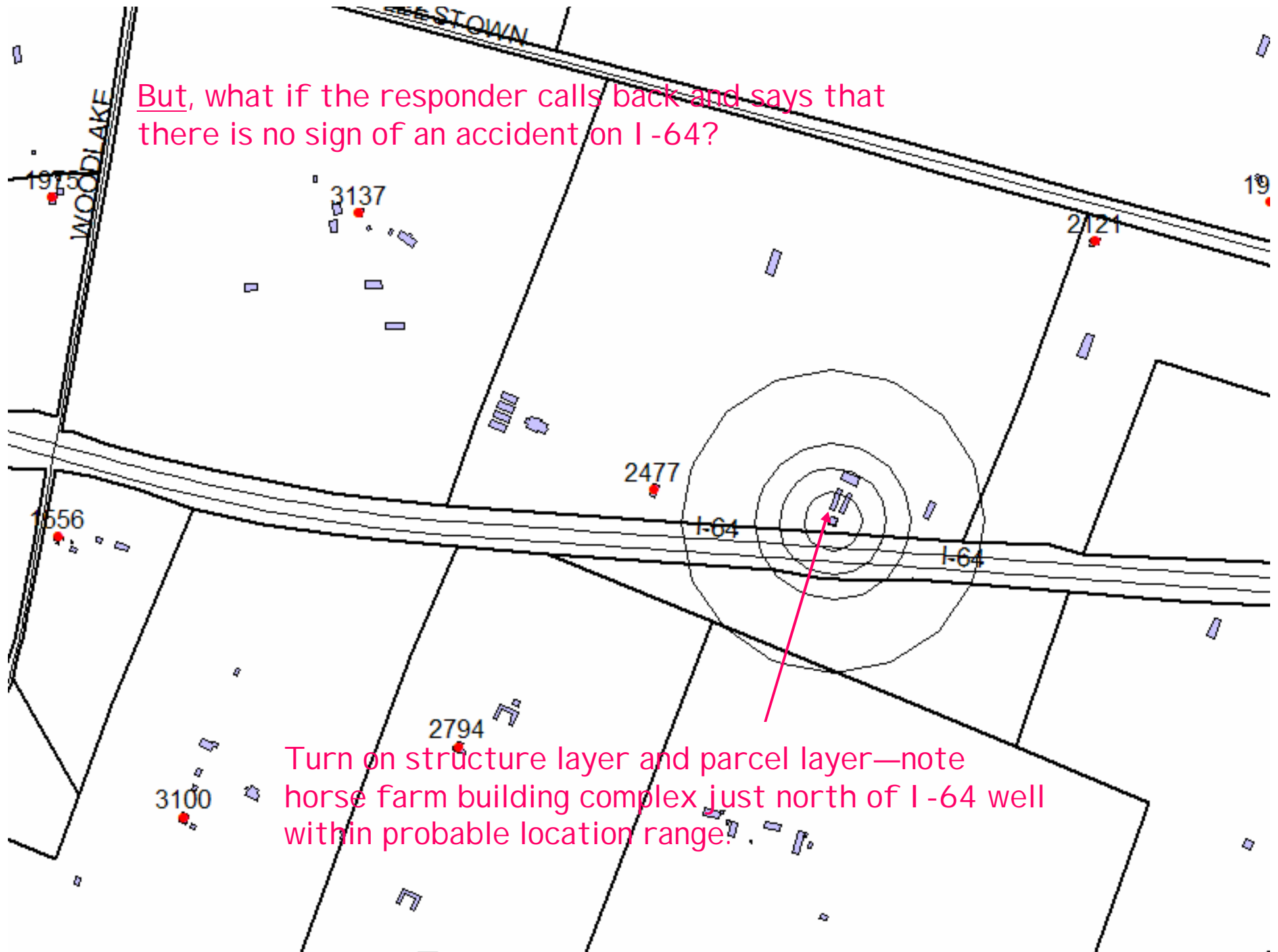
Turn on structures and hydrography—two tobacco barns, but only one with pond behind.

Location found, also best access to accident site visible on orthoimagery (take driveway toward house, turn left on lane across field to tobacco barn, pond behind barn).

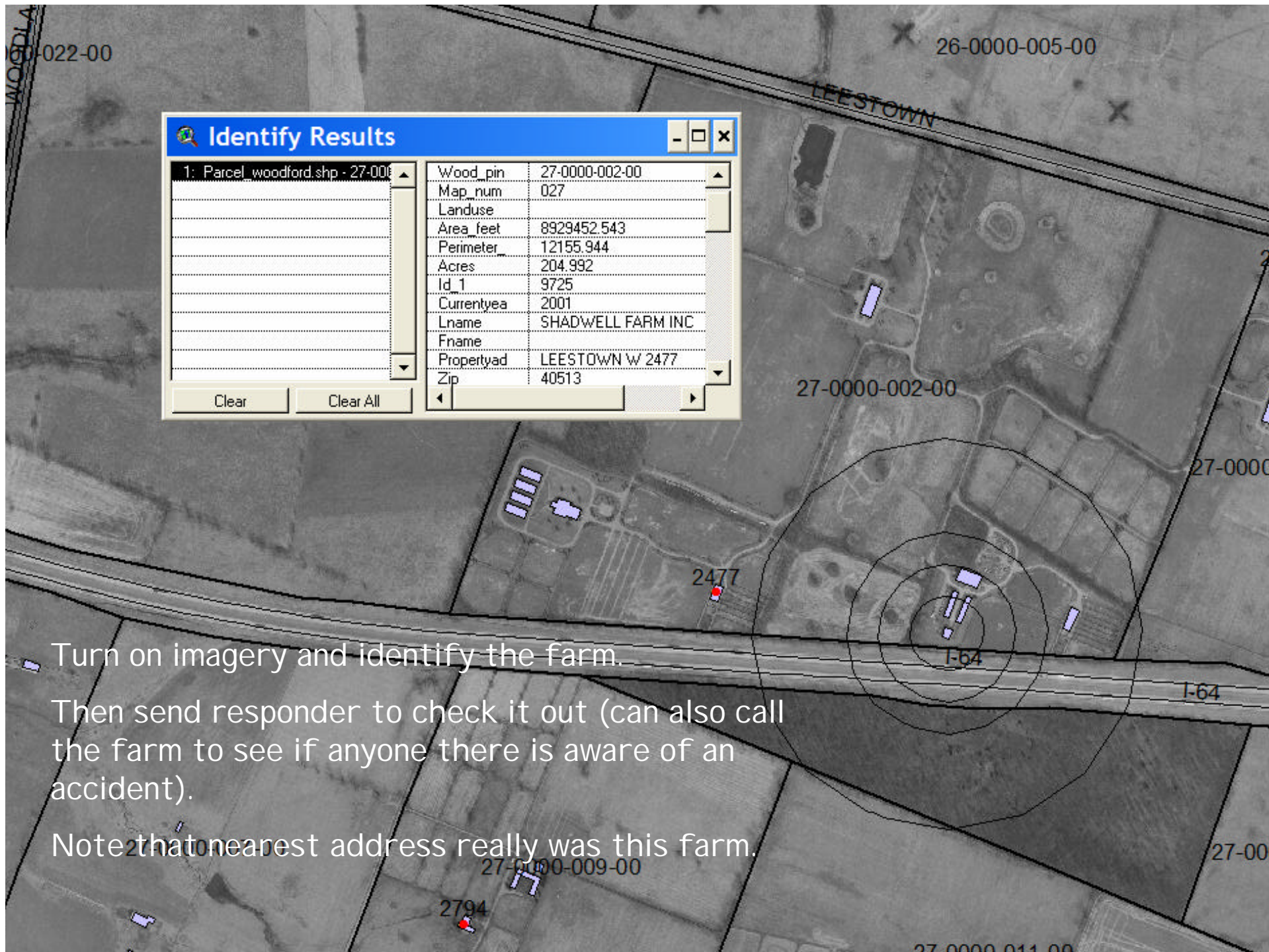




But, what if the responder calls back and says that there is no sign of an accident on I-64?



Turn on structure layer and parcel layer—note horse farm building complex just north of I-64 well within probable location range.



Turn on imagery and identify the farm.

Then send responder to check it out (can also call the farm to see if anyone there is aware of an accident).

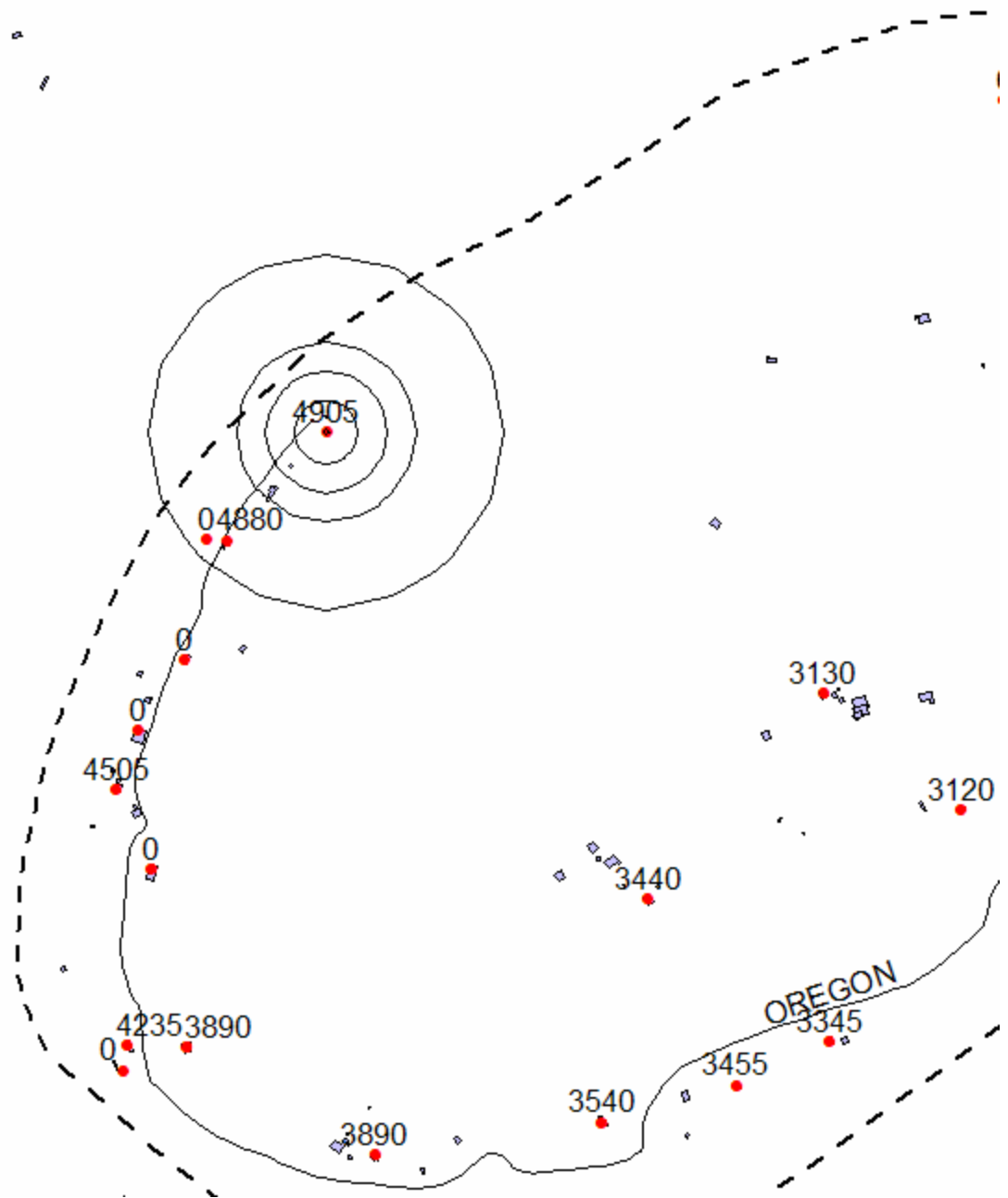
Note that nearest address really was this farm.

### Scenario 3: Boating Accident

Cell phone call received—nearest address is 4905 Oregon Road.

Caller says, "Help, my canoe turned over and I'm hanging on to a snag in the river. I can't let go or I'll be swept over the dam."

Obviously the caller is in the river above the dam.





An aerial orthoimagery photograph of a river. A large, irregular polygon is drawn around a central area. Inside this polygon, there are three concentric circles. A dashed line runs diagonally from the bottom left towards the top right, passing through the concentric circles. The river is visible as a light-colored, winding feature. The surrounding land is dark and textured, likely forested. The text is overlaid on the left side of the image.

Turn on orthoimagery.

Zoom in on area—note lock and dam.

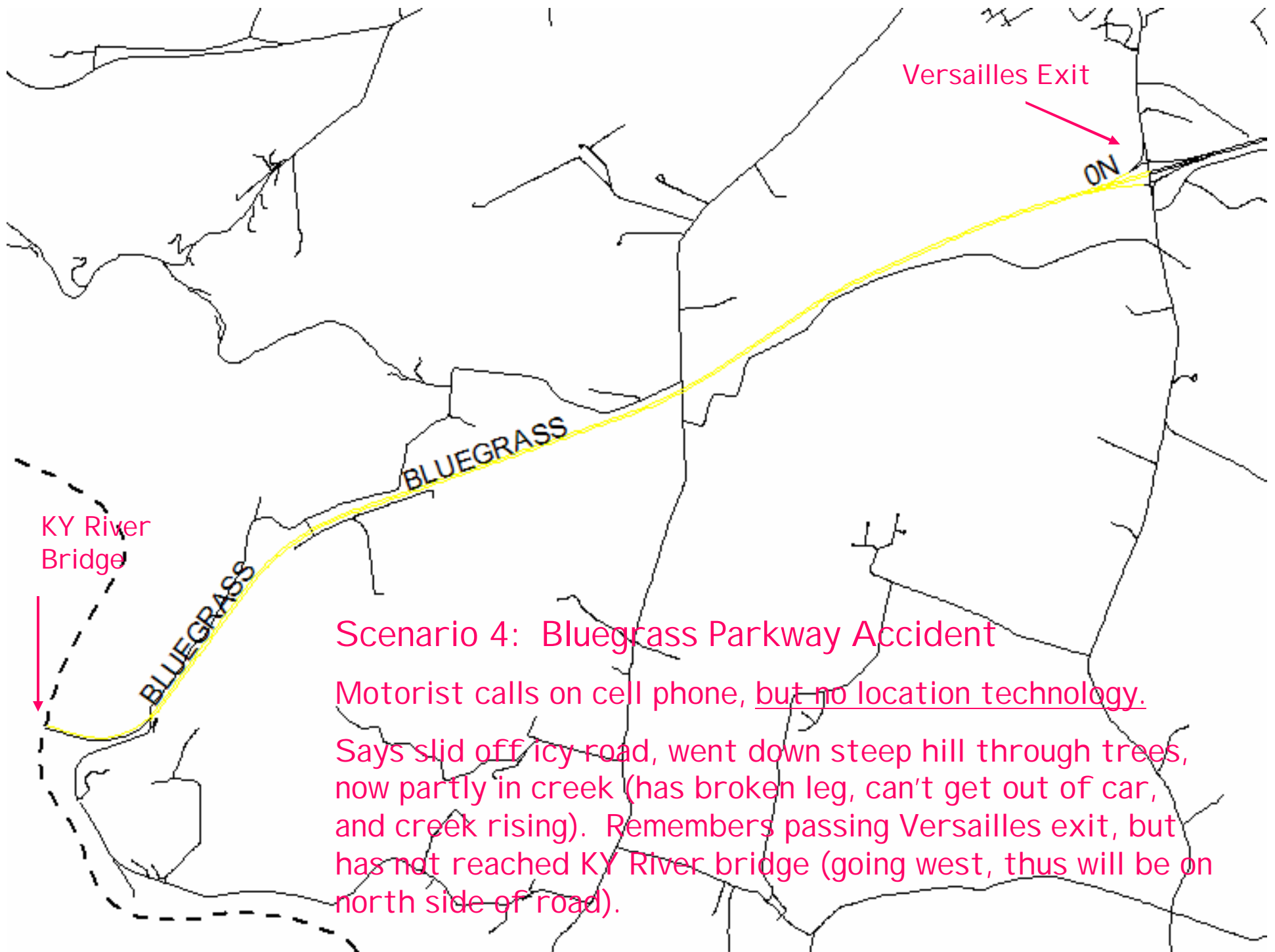
When asked, caller says that he is on the lock side of the river, just above the lock headwall.



Zoom in again.

Note probable location of canoeist  
just above dam and lock headwall.

(Remember that the name of the  
road and the address of the  
nearest house has already been  
determined.)

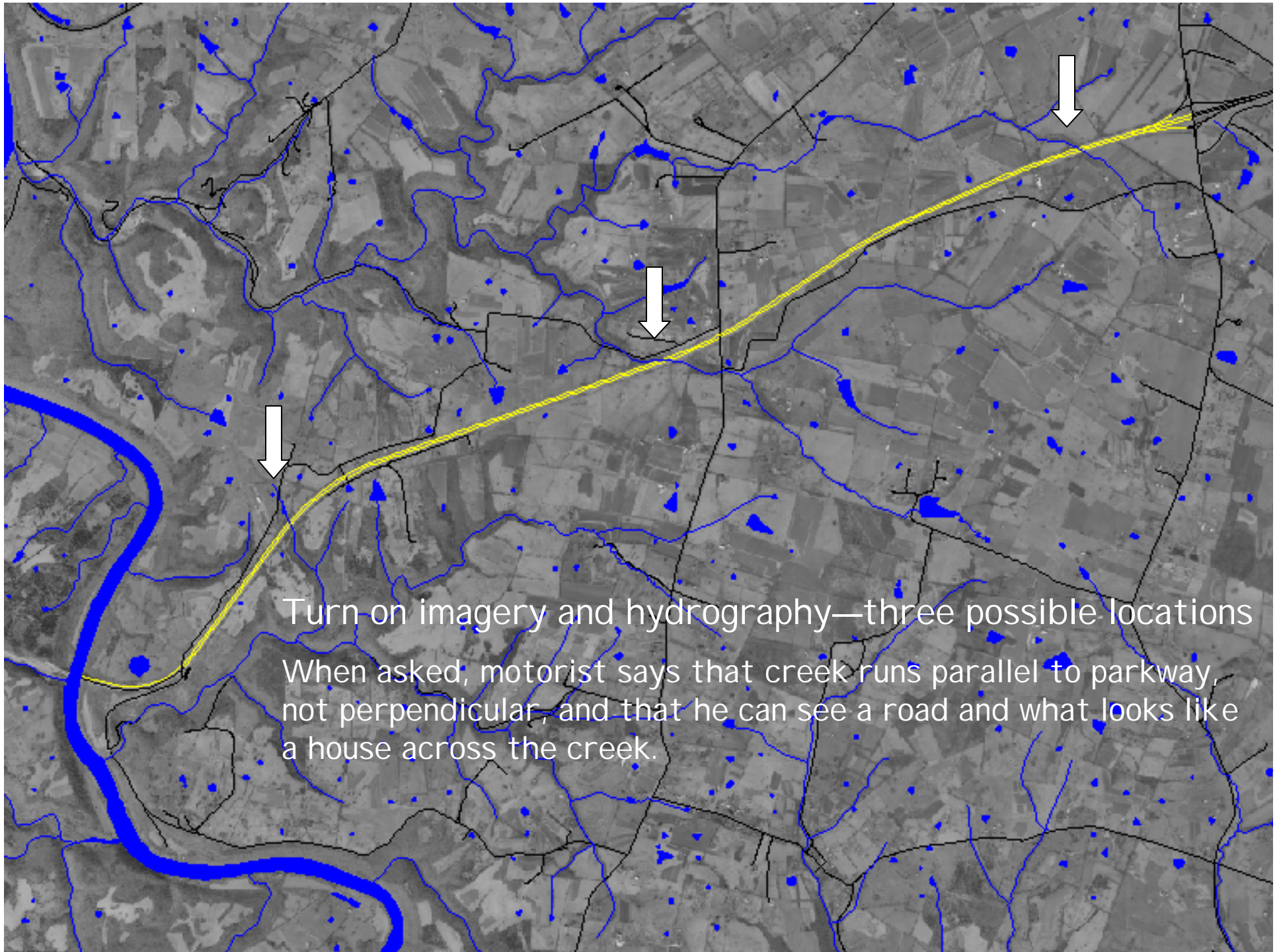


### Scenario 4: Bluegrass Parkway Accident

Motorist calls on cell phone, but no location technology.

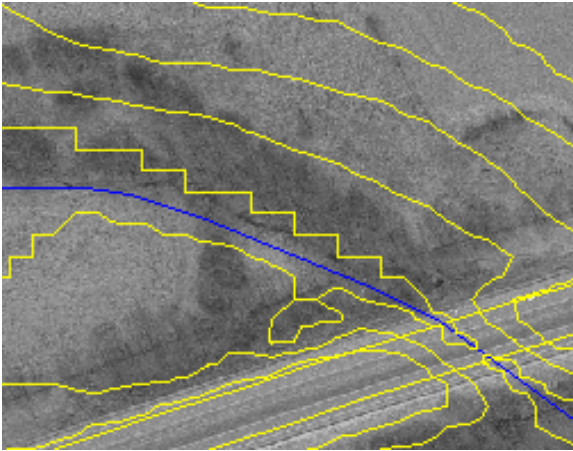
Says slid off icy road, went down steep hill through trees, now partly in creek (has broken leg, can't get out of car, and creek rising). Remembers passing Versailles exit, but has not reached KY River bridge (going west, thus will be on north side of road).





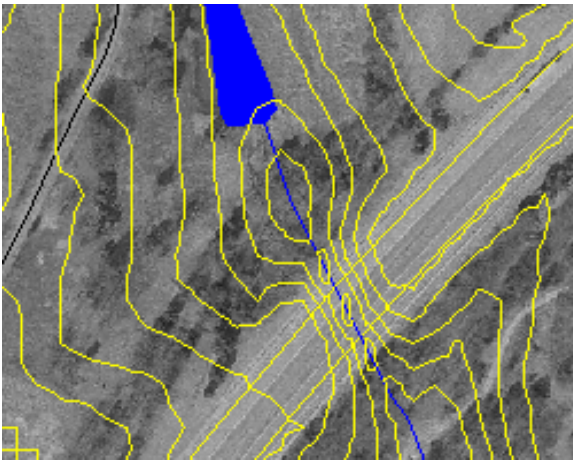
Turn on imagery and hydrography—three possible locations  
When asked, motorist says that creek runs parallel to parkway,  
not perpendicular, and that he can see a road and what looks like  
a house across the creek.



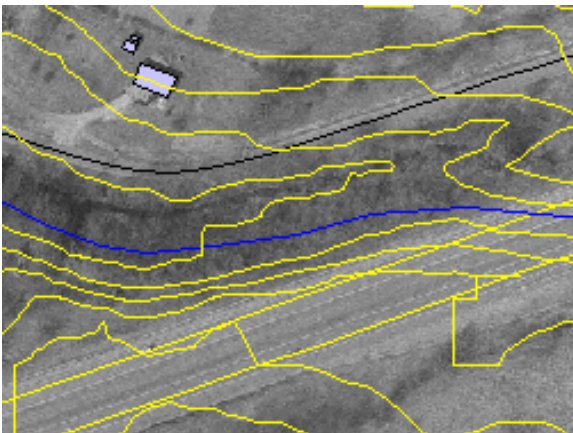


Turn on contour lines and structures  
(zoom in on the three possible sites)

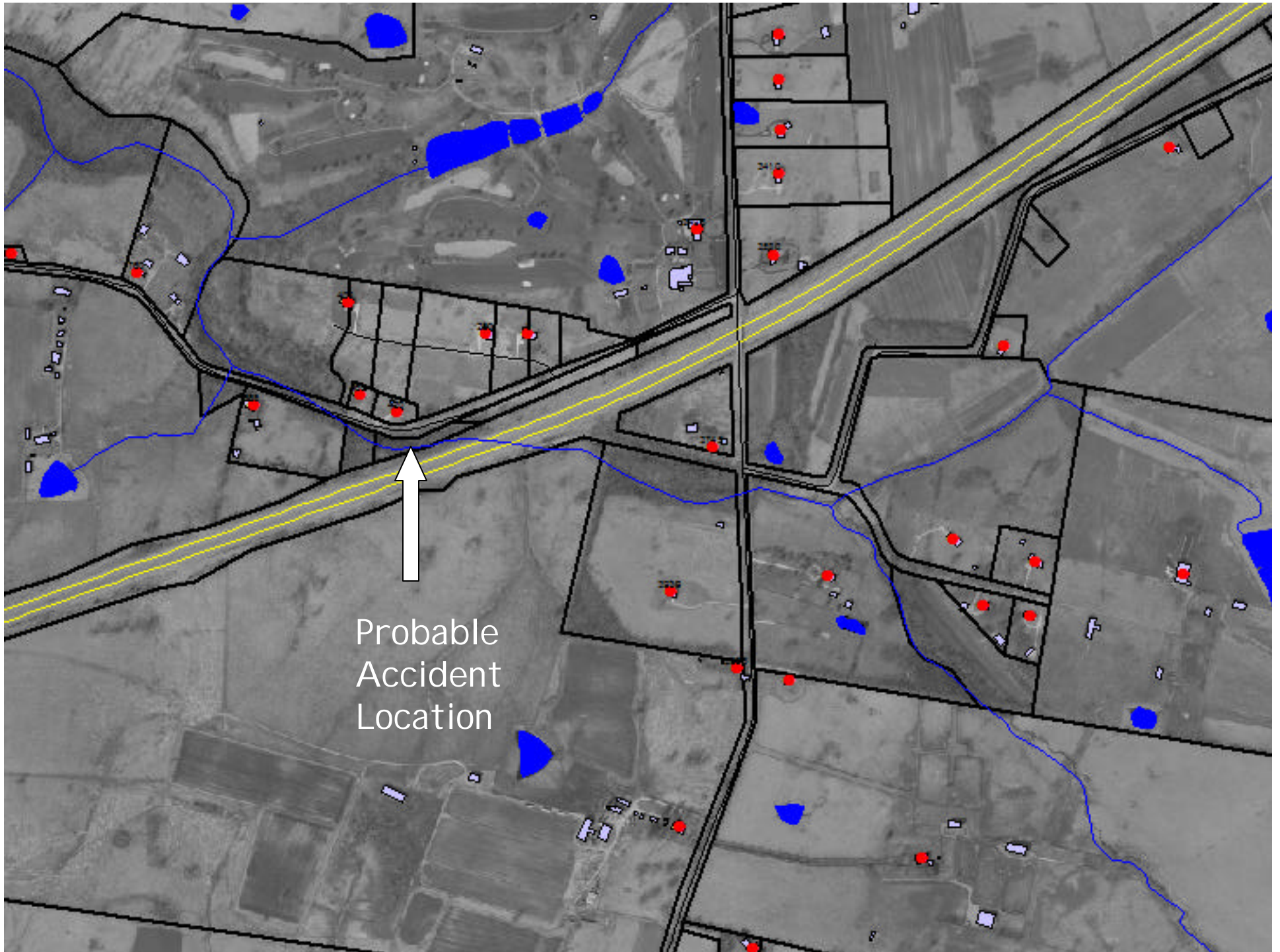
1) No steep hill, no road or house



2) Steep hill, but creek not parallel to parkway,  
also no road or house



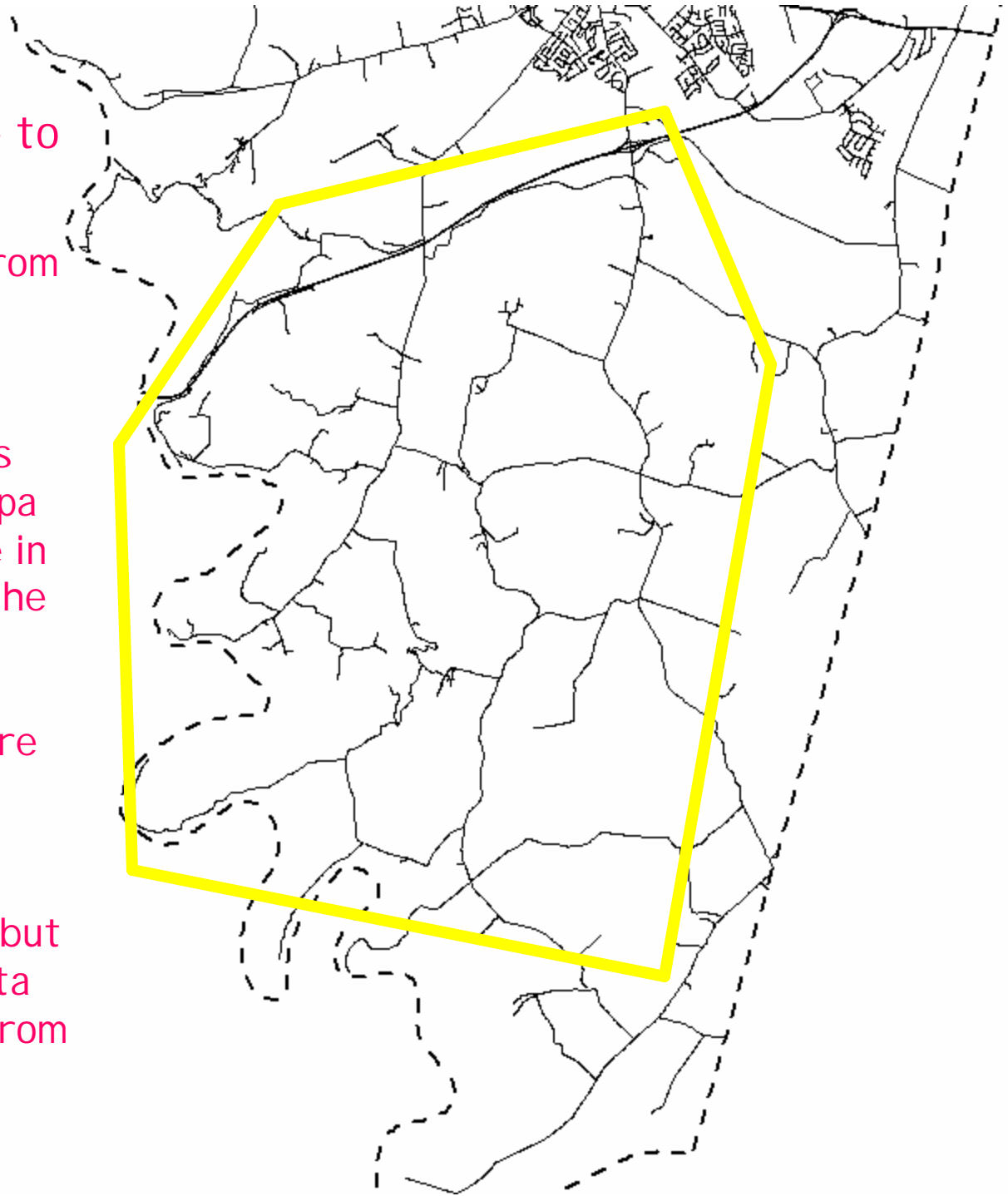
3) Steep hill, creek parallel to parkway, and  
both road and house—obviously **this is the  
best choice**

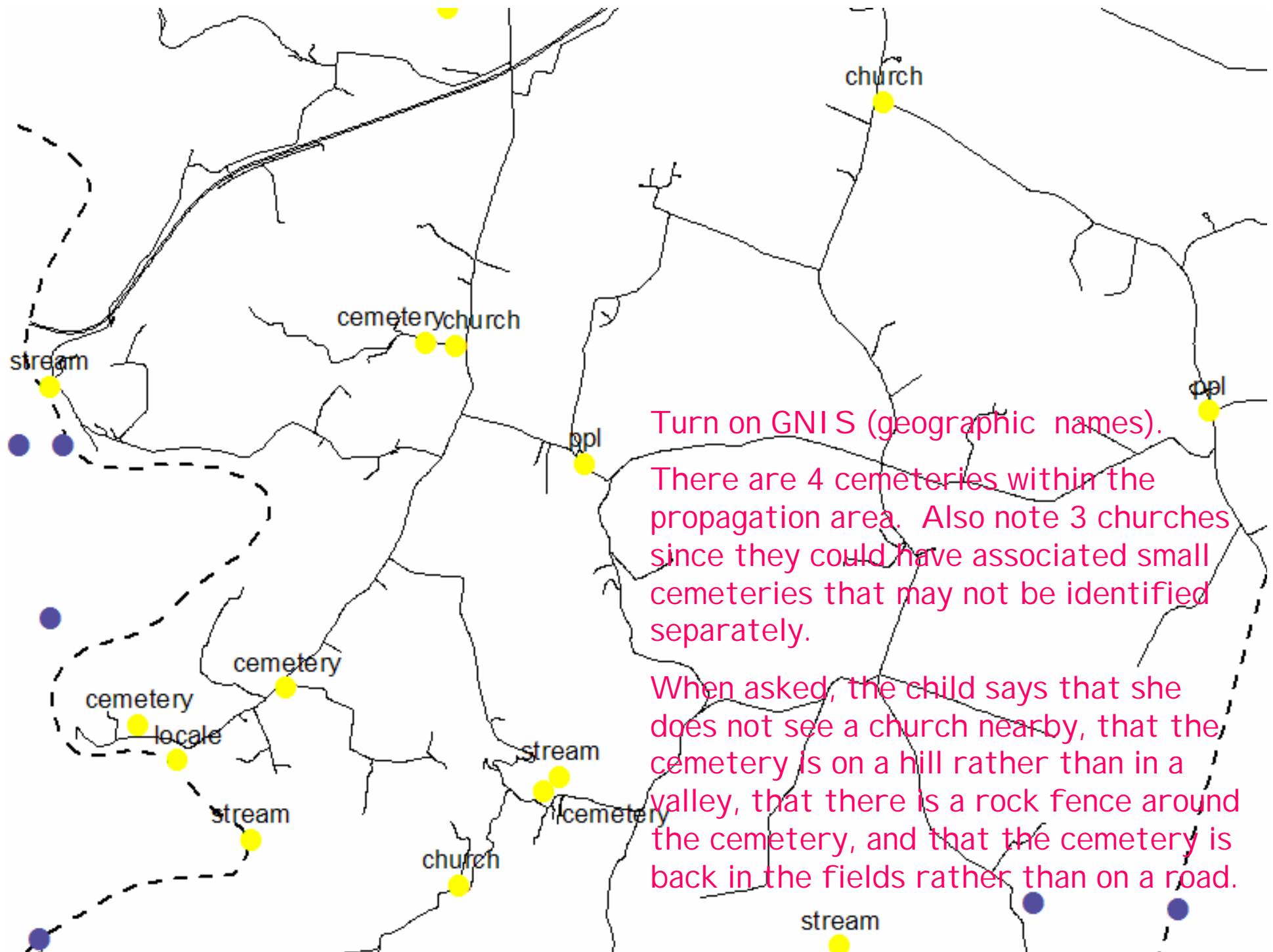


## Scenario 5: Reference to Geographic Names

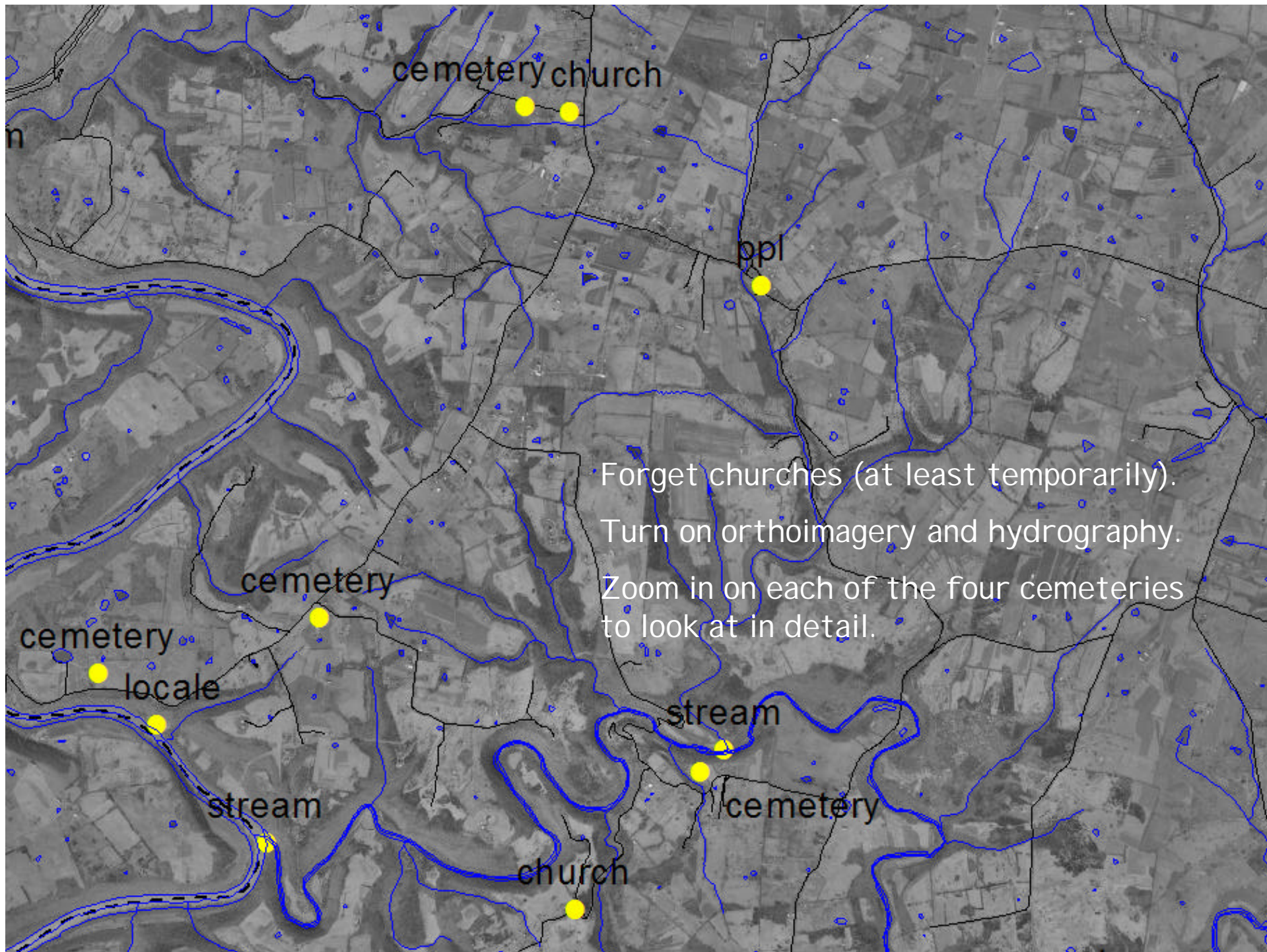
Cell phone call received from a child. It is a hot day in July and she says that Grandpa just passed out. When questioned she says that she went with Grandpa to a cemetery somewhere in the country to clean off the old family graves. She doesn't know what the cemetery is called or where she is.

No coordinates received, but cell tower propagation data indicates that call came from within the area outlined.

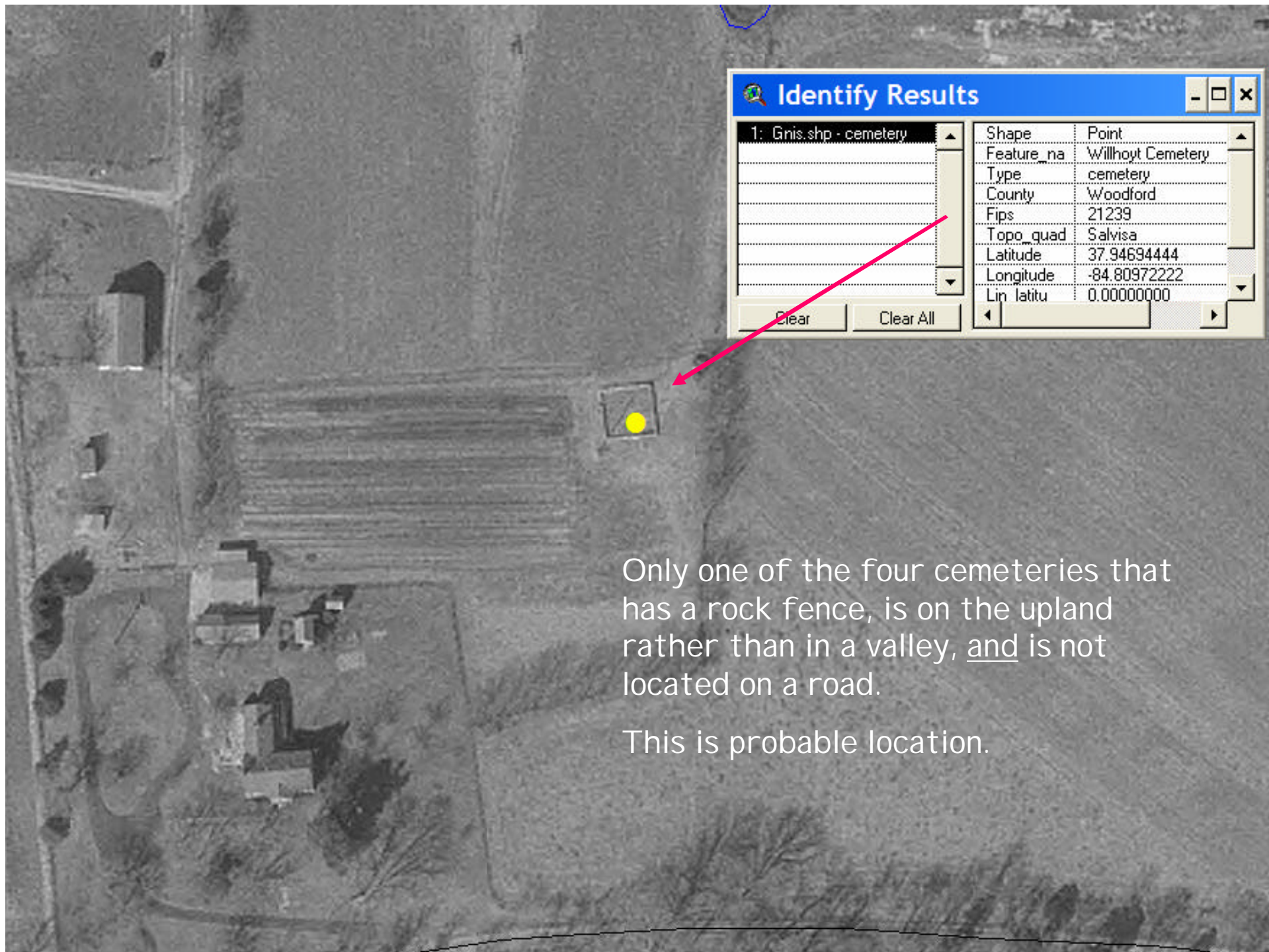












Only one of the four cemeteries that has a rock fence, is on the upland rather than in a valley, and is not located on a road.

This is probable location.

## Property information

Zoom out.

Turn on road names, parcels,  
and structures to assist in  
routing and rescue.

Identify Results	
1: Parcel_woodford.shp - 12-00000	
Acres	381.194
Id_1	11648
Currentyea	2001
Lname	WILHOIT JR
Fname	JAMES C
Propertyad	McCOWANS FERRY 9225
Zip	40383
Class	2
Imono	004
<div>Clear Clear All</div>	

Cemetery

Note farm address is 9225  
McCowan's Ferry Rd



An aerial photograph of a rural landscape, likely a river valley. A winding river flows through the center of the image. The surrounding land is divided into numerous rectangular and irregular fields, some of which are outlined with thin black lines. Dashed lines also trace paths or boundaries across the terrain. The overall tone is grayscale, giving it a map-like appearance.

## Scenario 6: Reference to Structure Data

Caller says she is being held in a house, locked in an upstairs unfinished room, and that one of her kidnappers forgot his jacket, which has a cell phone in the pocket.

Since she is in a building, the call does not indicate her location. When asked, she says there is a small high window in one end of the room. She is told to go to the window and see if she can stick the phone out. She does and her approximate location is received.

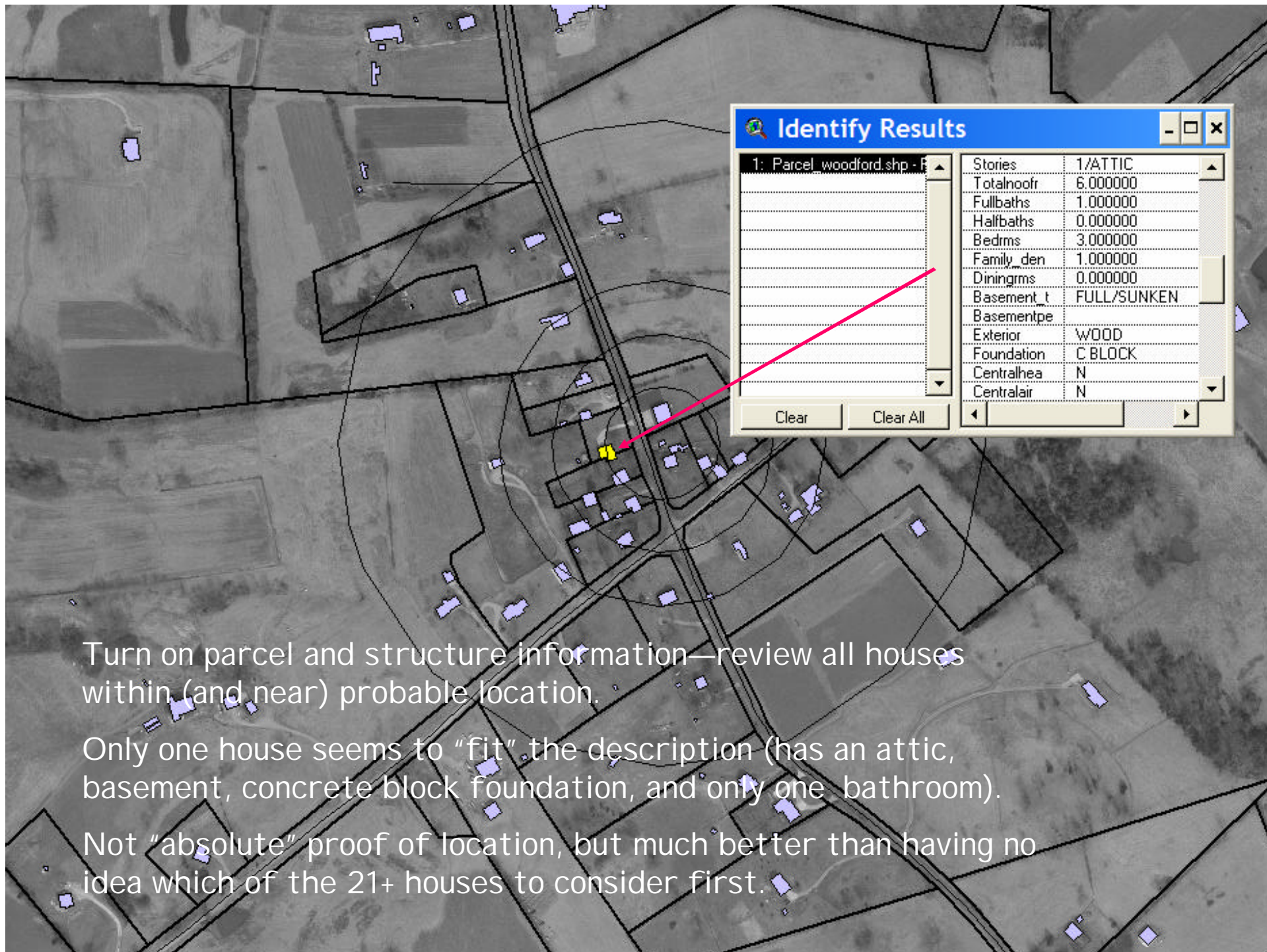




Note that this is a small crossroads community with several houses very close together—thus the “nearest address” is meaningless.

The only other information the victim can give is that she has been held part of the time in a basement with concrete block walls and that the only bathroom in the house is on the main floor.



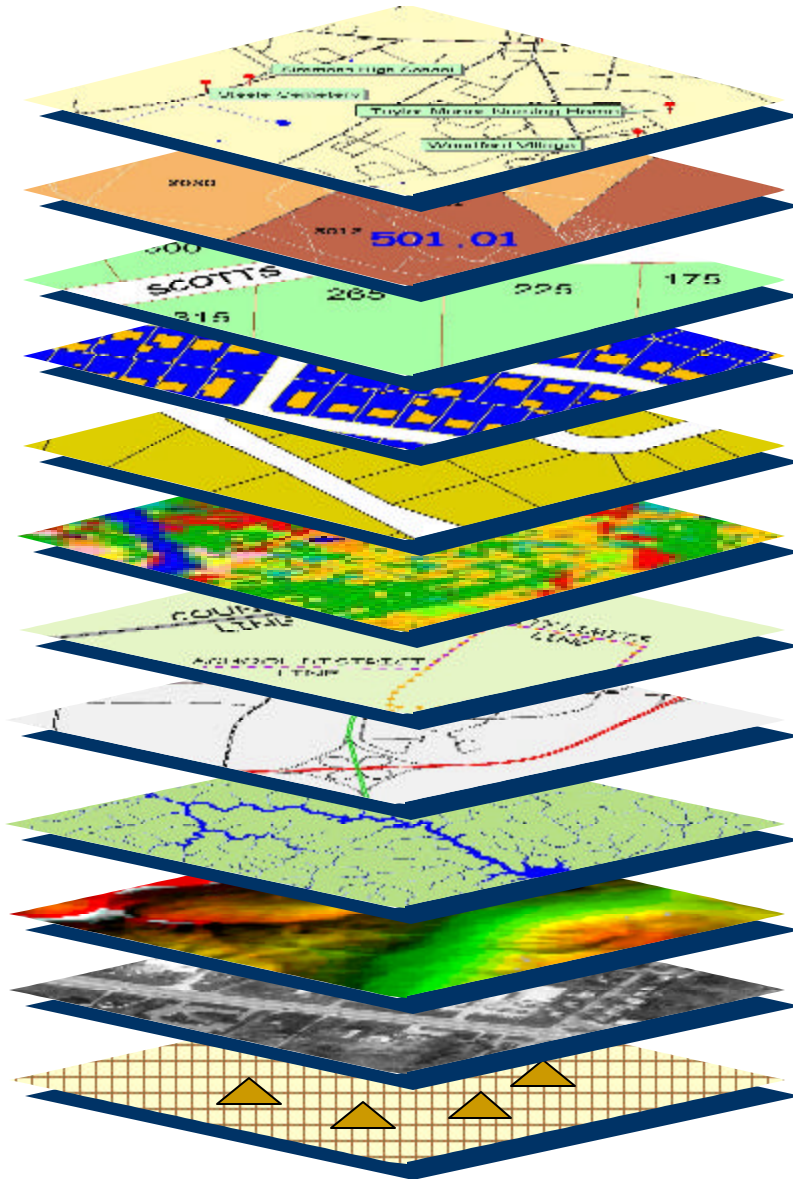


Turn on parcel and structure information—review all houses within (and near) probable location.

Only one house seems to “fit” the description (has an attic, basement, concrete block foundation, and only one bathroom).

Not “absolute” proof of location, but much better than having no idea which of the 21+ houses to consider first.

# ***"THE COMMONWEALTH MAP"***



**Geographic Names\***

**Census**

**Addresses**

**Structures\***

**Parcels**

**Land Cover\***

**Boundaries\***

**Transportation\***

**Hydrography\***

**Elevation\***

**Orthoimagery\***

**Geodesy**

\*The National Map Layer

## Conclusions/Observations

Implementation of FCC Phase II is not going to solve all cell phone location problems.

GIS can do much more than simply provide the basic road/address/boundary information.

Imagination is sometimes just as important as data--but most important is the imaginative use of data.

***Discussion/Questions???***



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<http://ogi.state.ky.us>

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Nicole Lefever, Woodford Co Office of Land Information  
and Mike Soto, Office of Geographic Information, assisted  
in data acquisition for this presentation.

